

2022/2026
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DELIVERY PROGRAM

Baan Baa Township Specific Program

NARRABRI SHIRE
DISCOVER THE POTENTIAL

DISCLAIMER

Any information provided by Narrabri Shire Council in this document is provided in good faith. The inclusion of works or services in these documents is no guarantee that those works will be carried out by the indicative date or at all. This may be due to several factors including changing circumstances or priorities, adverse weather conditions or failure to obtain grant funding. Any person seeking to rely on any information contained in these documents relating to works or services is urged to contact Council.

DOCUMENT CONTROL

| Issue | Revision | Date | Description | Resolution |
|--------------|-----------------|-------------|--------------------------------|-------------------|
| Draft | 1 | April 2022 | | |
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THEME 1

Our Society

THEME 1: OUR SOCIETY

STRATEGIC DIRECTION 1: AN EMPOWERED, INCLUSIVE, AND CONNECTED COMMUNITY

COMMUNITY ENGAGEMENT

Through extensive community engagement, the Narrabri Shire community identified several social priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Community development
- Community health and safety
- Community arts, events, and entertainment
- Community care services and transport
- Parks, open spaces, and sporting facilities
- Children, youth, and aged care services
- Disability access services
- Library services

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following social strategic objectives:

- A safe and healthy community
- A vibrant and connected community
- A resilient and strong community

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- Not for Profit Organisations
- Narrabri Shire Sporting Clubs
- NSW Police Force
- NSW Communities and Justice
- Create NSW
- Local Health Care Providers
- Child Care Providers
- Aged Care Providers
- Regional Arts NSW
- NSW Office of Sport
- NSW Health

ACHIEVEMENT MEASURES AND INDICATORS

| CSP | Measure | Source |
|--------|---|--|
| 1.1.1 | Length of dedicated walking and cycling trails | Council Data and National Parks Data |
| 1.1.1 | Perception of lifestyle opportunities | Community Satisfaction Survey |
| 1.1.1 | Number of mental health services across the Shire | NSW Health Data |
| 1.1.2 | Reported criminal incidents in the Shire | Bureau of Crime Statistics and Research |
| 1.1.2 | Incidents of major road incidents and fatalities in the Shire | Australian Road Deaths Database and Transport for NSW Data |
| 1.1.2 | Incidents of animal attacks in the Shire | Council Data |
| 1.1.3 | Participation in sports and recreational activities | Community Satisfaction Survey |
| 1.1.3 | Hectares of Sports fields maintained by Council | Council Data |
| 1.1.3 | Pool utilisation rates | Council Data |
| 1.1.4 | Number of available child care spaces across the Shire | Provider Data |
| 1.2.4 | Number of available aged care spaces across the Shire | Provider Data |
| 1.2.1 | Connections to high-speed internet | Australian Bureau of Statistics |
| 1.2.1 | Number of digital connectivity and Science, Technology, Engineering, Arts and Mathematics (STEAM) programs run by Council | Council Data |
| 1.2.2. | Library utilisation rates | Council Data |
| 1.2.2 | Number of community bookings at The Crossing Theatre | Council Data |
| 1.2.2 | Number of accessible public meeting spaces across the Shire | Council Data |
| 1.2.3 | Perception of accessibility | Community Satisfaction Survey |
| 1.2.3 | Range of community transport available locally | Council Data |
| 1.2.4 | Participation in arts and cultural activities | Community Satisfaction Survey |
| 1.2.4 | Quantity of arts and cultural activities across the Shire | Community Satisfaction Survey |
| 1.3.1 | Satisfaction with the Shire's CBDs attractiveness | Community Satisfaction Survey |
| 1.3.1 | Vacant shops in CBDs | Council Data |
| 1.3.1 | Council revitalisation and upgrade projects | Council Data |
| 1.3.2 | Youth (16-24 years) volunteer activity across the Shire | Community Satisfaction Survey |
| 1.3.2 | Percentage of Shire who volunteer | Australian Bureau of Statistics |
| 1.3.3 | Number of community programs run by Council | Council Data |
| 1.3.3 | Funds granted through the community grants program | Council Data |
| 1.3.4 | Number of public toilets across the Shire | Council Data |
| 1.3.4 | Number of public Disability Discrimination Act (DDA) compliant toilets across the Shire | Council Data |
| 1.3.4 | Shire's Socio-Economic Index for Areas (SEIFA) | Australian Bureau of Statistics |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 |
|--|----------|--|----------------------------------|-----------------------|---|-----------|-----------|-----------|
| Objective 1.1: A safe and healthy community | | | | | | | | |
| Strategy 1.1.1: Support, encourage and enhance health and wellbeing services and programs across the Shire | 1.1.1.1 | Shire Wide - Support and encourage the provision of education programs in collaboration with other services to reduce the impacts of health issues (including mental health and addiction) | Corporate and Community Services | Community Development | | ▲ | ▲ | ▲ |
| Strategy 1.1.2: Implement programs to improve crime prevention and risk management across the Shire | 1.1.2.1 | Shire Wide - Support and encourage the provision of education programs in collaboration with other services to decrease the impact of domestic violence within the community | Corporate and Community Services | Community Development | Community Safety and Crime Prevention Action Plan 2019-2023 | ▲ | ▲ | ▲ |
| Objective 1.2: A vibrant and connected community | | | | | | | | |
| Strategy 1.2.2: Develop, maintain, and enhance quality community spaces and facilities | 1.2.2.46 | Shire Wide - Conduct ongoing Facilities Maintenance | Infrastructure Delivery | Parks and Open Spaces | | ▲ | ▲ | ▲ |
| Strategy 1.2.3: Ensure an accessible Shire for all | 1.2.3.22 | Shire Wide - Investigate the installation of additional inclusive amenities | Infrastructure Delivery | Parks and Open Spaces | 2022/2026 Disability Inclusion Action Plan | ▲ | | |
| Objective 1.3: A resilient and strong community | | | | | | | | |
| Strategy 1.3.1: Implement programs to revitalise townships across the Shire | 1.3.1.4 | Shire Wide - Investigate opportunities for beautification of entryways to townships | Infrastructure Delivery | Parks and Open Spaces | | ▲ | ▲ | |
| | 1.3.1.9 | Shire Wide - Complete the upgrade of Gateway Signage (Carryover 2020/2021) | Corporate and Community Services | Tourism | | ▲ | | |
| | 1.3.1.10 | Shire Wide - Complete the upgrade of Town Signage (Carryover 2020/2021) | Corporate and Community Services | Tourism | | ▲ | | |
| Strategy 1.3.3: Strengthen community | 1.3.3.2 | Shire Wide - Investigate the implementation of a Community Connect Day | Corporate and Community Services | Community Development | | ▲ | | |

| Strategy | Action | | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 |
|--|---------|--|----------------------------------|-----------------------|--------|-----------|-----------|-----------|-----------|
| resilience through collaboration and capacity building | 1.3.3.2 | Shire Wide - Investigate the implementation of a Community Connect Day | Corporate and Community Services | Community Development | | ▲ | | | |
| Strategy 1.3.4: Increase public amenity across all townships | 1.3.4.2 | Shire Wide - Conduct Keep Australia Beautiful programs | Infrastructure Delivery | Waste Services | | ▲ | ▲ | ▲ | ▲ |



THEME 2

Our Environment

THEME 2: OUR ENVIRONMENT

STRATEGIC DIRECTION 2: A SUSTAINABLE AND COMPATIBLE NATURAL AND BUILT ENVIRONMENT

Through extensive community engagement, the Narrabri Shire community identified several environmental priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Waste management and recycling
- Environmental planning
- Planning and development
- Parks and open spaces
- Noxious weeds control
- Floodplain management
- Water and sewer management
- Stormwater management

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following environmental strategic objectives:

- A protected and enhanced natural environment
- An integrated and strategic built environment
- A resilient and sustainable environment

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- Not for Profit Organisations
- NSW Department of Planning and Environment
- NSW Department of Primary Industries
- Local Emergency Services
- Local Primary Producers
- Local Extractive Industries
- Water NSW
- Resilience NSW
- NSW Office of Environment and Heritage
- NSW Environment Protection Authority
- Community Consultative Committees
- Transport for NSW
- Passenger Transport Providers
- Freight and Logistics Companies
- Energy Providers
- Australian Rail Track Corporation
- Telecommunications Providers

ACHIEVEMENT MEASURES AND INDICATORS

| CSP | Measure | Source |
|-------|---|--|
| 2.1.1 | Number of Aboriginal heritage listed sites across the Shire | Aboriginal Heritage Information Management System (AHIMS) |
| 2.1.1 | Number of Historic (non-Indigenous) heritage listed sites across the Shire | State Heritage Register |
| 2.1.1 | Number of educational programs implemented (including info sign installations etc) | Council Data |
| 2.1.2 | Trees planted by Council across the Shire | Council Data |
| 2.1.2 | Hectares of greenspaces maintained by Council | Council Data |
| 2.1.2 | Quantity of funds allocated to environmental initiatives | Council Data |
| 2.1.3 | Educational programs regarding responsible companion animal ownership | Council Data |
| 2.1.3 | Educational programs regarding effective biosecurity management | Council Data |
| 2.1.3 | Application of weeds management programs in the Shire | Council Data |
| 2.1.4 | Percentage of Council's facilities run through renewable energy | NSW Department of Primary Industries Data and Council Data |
| 2.1.4 | Council's fuel usage | Council Data |
| 2.1.4 | Percentage of electricity demand in the Shire met by renewable sources | Council Data |
| 2.2.1 | Average length of road closures | NSW EPA Data |
| 2.2.1 | Number of intermodal facilities in the Shire | Council Data |
| 2.2.1 | Regular Passenger Transport rates | Council Data |
| 2.2.2 | Number of new residential developments approved in the Shire | Council Data |
| 2.2.2 | Hectares of residential zones in the Shire | Council Data |
| 2.2.2 | Estimated rate of homelessness in the Shire | Council Data |
| 2.2.3 | Air quality pollution concentrations do not exceed National Environment Protection Measure Guidelines | Australian Bureau of Statistics |
| 2.2.3 | Quantity of income secured through Voluntary Planning Agreements | NSW DPE Regional Monitoring Data |
| 2.2.4 | Hectares of industrial and commercial zones | Council Data |
| 2.2.4 | Hectares of environmental zones, national parks, and nature reserves | Council Data |
| 2.2.4 | Local Environmental Plan housekeeping reviews completed | Council Data |
| 2.3.1 | Number of dwellings damaged by natural disasters | Council Data |
| 2.3.2 | Income generated through the Section 7.12 Contributions Scheme | Resilience NSW and Local Emergency Services Data |
| 2.3.2 | Value of projects funded through the Section 7.12 Contributions Scheme | Council Data |
| 2.3.3 | Council's water consumption | Council Data |
| 2.3.3 | Volume of ground water extracted | Council Data |
| 2.3.3 | Average water consumption rate per household | NSW Water |
| 2.3.4 | Percentage of waste diverted from landfill | Council Data |
| 2.3.4 | Average volume of household waste | Council Data |
| 2.3.4 | Volume of material reused | Council Data |
| 2.3.4 | Rate of Effluent Reuse | Council Data |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 |
|--|----------|--|----------------------------------|-----------------------|--|-----------|-----------|-----------|
| Objective 2.1: A protected and enhanced natural environment | | | | | | | | |
| Strategy 2.1.1: Protect Aboriginal and historic (non-Indigenous) heritage whilst educating the broader community on its significance | 2.1.1.7 | Shire Wide - Carry out a Historic Heritage Study to identify and protect heritage items, and update appropriate local planning controls | Planning, Strategy and People | Strategic Planning | Local Strategic Planning Statement 2040; Growth Management Strategy 2020 | | ▲ | |
| | 2.1.1.9 | Shire Wide - Carry out an Aboriginal Heritage Study in consultation with the local Aboriginal Community to identify and protect heritage items, and update appropriate local planning controls | Planning, Strategy and People | Strategic Planning | Local Strategic Planning Statement 2040; Growth Management Strategy 2020 | | | ▲ |
| Strategy 2.1.2: Protect and enhance the Shire's natural bushland, open spaces, and national parks | 2.1.2.2 | Shire Wide - Street Tree Strategy and Program | Infrastructure Delivery | Parks and Open Spaces | | ▲ | ▲ | ▲ |
| Strategy 2.1.4: Promote and implement where appropriate sustainable practices, energy efficient and renewable technologies | 2.1.4.3 | Shire Wide - Implement Council's Renewable Energy Action Plan (REAP) | Corporate and Community Services | Property Services | | | ▲ | ▲ |
| Objective 2.2: An integrated and strategic built environment | | | | | | | | |
| Strategy 2.2.1: Maintain, enhance, and support an integrated, diverse, and safe transport network: Pedestrian; Road; Rail; and Air | 2.2.1.14 | Baan Baa - Harparary Road - Seal to Browns Lane Intersection (VPA Funded) (Carryover 2021/2022) | Infrastructure Delivery | Road Services | | ▲ | | |
| | 2.2.1.28 | Shire Wide - Flood Damage Restoration (March 2021 Augmentation) | Infrastructure Delivery | Road Services | | ▲ | | |
| | 2.2.1.29 | Shire Wide - Flood Damage Restoration (November 2021 Augmentation) | Infrastructure Delivery | Road Services | | ▲ | ▲ | |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 | |
|---|----------|--|-------------------------|--------------------------|--|-----------|-----------|-----------|---|
| | 2.2.1.30 | Shire Wide - Footpaths - Renewal programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.31 | Shire Wide - Install Concrete Causeways | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.32 | Shire Wide - Kerb and Gutter - Replacement programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.33 | Shire Wide - Transport Assets - Roads Condition Assessments and Revaluations | Infrastructure Delivery | Road Services | 2022/2026 Resourcing Strategy: Asset Management Strategy | ▲ | | | |
| | 2.2.1.34 | Shire Wide - Rural Roads - Rehabilitation Programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.35 | Shire Wide - Rural Roads - Reseal Programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.36 | Shire Wide - Shire Roads - Gravel Resheeting | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.37 | Shire Wide - Shire Roads - Rehabilitation Programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.38 | Shire Wide - Shire Roads - Reseal Programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.39 | Shire Wide - Stormwater - Renewal programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.40 | Shire Wide - Town Streets - Rehabilitation Programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.2.1.41 | Shire Wide - Town Streets - Reseal Programs | Infrastructure Delivery | Road Services | | ▲ | ▲ | ▲ | ▲ |
| Objective 2.3: A resilient and sustainable environment | | | | | | | | | |
| Strategy 2.3.1: Mitigate impacts of adverse events | 2.3.1.1 | Shire Wide - Install telemetric gauges on the creek systems that are subject to flash flooding | Infrastructure Delivery | Design and Investigation | Narrabri Shire Adverse Event Plan | | ▲ | | |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 | |
|---|----------|---|-------------------------|--------------------|-----------------------------------|-----------|-----------|-----------|---|
| through strategic planning and preparedness | 2.3.1.5 | Shire Wide - Investigate the establishment of Heli Pads in key locations (such as areas near isolated workforces) across Narrabri, Boggabri, Wee Waa, and the Pilliga to assist in emergency management and evacuation efforts. | Infrastructure Delivery | Emergency Services | Narrabri Shire Adverse Event Plan | | ▲ | | |
| | 2.3.1.22 | Shire Wide - Conduct Hydrant Maintenance | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| Strategy 2.3.3: Responsibly manage, conserve, and protect water resources | 2.3.3.16 | Shire Wide - Conduct additional community engagement regarding water quality | Infrastructure Delivery | Water Services | | ▲ | | | |
| | 2.3.3.17 | Shire Wide - Conduct water efficiency education to make the Narrabri Shire more Water Wise | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.3.18 | Shire Wide - Environmental and Water Extraction - Monitoring Compliance | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.3.19 | Shire Wide - Investigate opportunities for water service expansion | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.3.20 | Shire Wide - Scouring Program | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.3.21 | Shire Wide - Water Mains - Replacement program | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.3.23 | Shire Wide - Water Reservoir - Maintenance program | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.3.24 | Shire Wide - Water tower access upgrades | Infrastructure Delivery | Water Services | | ▲ | | | |
| | 2.3.3.30 | Shire Wide - Instrumentation Works | Infrastructure Delivery | Water Services | | | ▲ | | |
| | 2.3.3.31 | Shire Wide - Investigate and implement methods to improve water pressure in townships | Infrastructure Delivery | Water Services | | | ▲ | | |
| | 2.3.3.32 | Shire Wide - Water Reservoir - Upgrade program | Infrastructure Delivery | Water Services | | | ▲ | ▲ | ▲ |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 | |
|--|----------|---|-------------------------|----------------|---------------------------------|-------------------|-------------------|-------------------|-------------------|
| Strategy 2.3.4: Responsibly manage waste disposal and support the transition to a circular waste economy | 2.3.4.1 | Shire Wide - Investigate additional opportunities for reuse of treated effluent and encourage the use of alternate water sources on local government assets, including playing fields | Infrastructure Delivery | Sewer Services | Growth Management Strategy 2020 | ▲ | ▲ | | |
| | 2.3.4.3 | Shire Wide - Investigate opportunities for sewer service expansion | Infrastructure Delivery | Sewer Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.4.4 | Shire Wide - Sewer Pump Station - Rehabilitation Program | Infrastructure Delivery | Sewer Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.4.5 | Shire Wide - Sewer Mains - Relining and Rehabilitation (including manholes and chambers) | Infrastructure Delivery | Sewer Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.4.6 | Shire Wide - Sewer Pumps - Service and replacement program | Infrastructure Delivery | Sewer Services | | ▲ | ▲ | ▲ | ▲ |
| | 2.3.4.11 | Shire Wide - Sewer Mains - Replacement program | Infrastructure Delivery | Sewer Services | | | ▲ | ▲ | ▲ |
| | 2.3.4.14 | Shire Wide - Instrumentation Works | Infrastructure Delivery | Sewer Services | | | ▲ | | |
| | 2.3.4.15 | Shire Wide - Sewer Treatment Plant - Install sampling jetties | Infrastructure Delivery | Sewer Services | | | | | ▲ |
| | 2.3.4.16 | Shire Wide - Sewer Treatment Plant - Update security systems | Infrastructure Delivery | Sewer Services | | | | ▲ | |
| | 2.3.4.28 | Shire Wide - Transfer Station Upgrades | Infrastructure Delivery | Waste Services | | ▲ Year 1 of 2 | ▲ Year 2 of 2 | | |
| | 2.3.4.31 | Shire Wide - Landfill Legacy Closures | Infrastructure Delivery | Waste Services | | ▲ Year 1 of 13 | ▲ Year 2 of 13 | ▲ Year 3 of 13 | ▲ Year 4 of 13 |



THEME 3

Our Economy

THEME 3: OUR ECONOMY

STRATEGIC DIRECTION 3: A STRONG, DIVERSE, AND SUSTAINABLE ECONOMY

Through extensive community engagement, the Narrabri Shire community identified several economic priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Economic development
- Planning and development
- Entertainment and conferences
- Local and regional tourism and events
- Saleyards
- Airport

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following economic strategic objectives:

- A diverse economy
- A regionally renowned economy
- A resilient and sustainable economy

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- Destination NSW
- Visit NSW
- NSW Department of Education and Training
- Local Chambers of Commerce
- NSW Department of Planning and Environment
- Business NSW
- NSW Regional Growth and Development Corporation
- TAFE NSW
- Community College Northern Inland
- Local Businesses
- Regional Development Australia
- Regional Universities Network NSW members
- Country Universities Centre

ACHIEVEMENT MEASURES AND INDICATORS

| CSP | Measure | Source |
|-------|--|---|
| 3.1.1 | Shire's unemployment rate | Australian Bureau of Statistics |
| 3.1.1 | Number of jobs within the Shire | REMPPLAN |
| 3.1.2 | Number of programs targeted at local businesses and innovators | Council Data |
| 3.1.2 | Quantity of sales through the Why Leave Town Program | Why Leave Town Data |
| 3.1.3 | Number of registered businesses in the Shire | REMPPLAN |
| 3.1.3 | Number of commercial developments completed in the Shire | Council Data |
| 3.1.4 | Formal training opportunities available for youth (16-24 years) in the Shire | Australian Bureau of Statistics and Provider Data |
| 3.1.4 | Enrolments in vocational education and training | Australian Bureau of Statistics and Provider Data |
| 3.1.4 | Percentage of Shire's population with non-school qualifications | Australian Bureau of Statistics |
| 3.2.1 | Hectares of land secured for the Northern NSW Inland Port | Council Data |
| 3.2.1 | Approved development within the Northern NSW Inland Port zone | Council Data |
| 3.2.2 | Social Media engagement | Council Data |
| 3.2.2 | Number of visitors to the Narrabri Region | Destination NSW Data |
| 3.2.2 | Population of the Shire | Australian Bureau of Statistics |
| 3.2.3 | Number of events, conferences and entertainment activities hosted in the Shire | Council Data |
| 3.2.3 | Visitation to the Narrabri Shire | Destination NSW Data |
| 3.2.3 | Average spends per visitor to the Shire | Destination NSW Data |
| 3.2.4 | Number of State Significant Developments occurring in the Shire | NSW DPE Data |
| 3.3.1 | Shire's Gross Regional Product | REMPPLAN |
| 3.3.1 | Quantity of value added by industries within the Shire | REMPPLAN |
| 3.3.2 | Successful grant applications | Council Data |
| 3.3.1 | Grant funding secured | Council Data |
| 3.3.3 | Percentage of Council expenditure within the Shire | Council Data |
| 3.3.4 | Quantity of Regional Exports | REMPPLAN |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 |
|--|----------|---|----------------------------------|-----------------------|-----------|-----------|-----------|-----------|
| Objective 3.1: A diverse economy | | | | | | | | |
| Strategy 3.1.4: Advocate for and support diverse education and personal development opportunities to ensure available skills meet local demand | 3.1.4.2 | Shire Wide - Investigate and support the implementation of youth development programs | Corporate and Community Services | Community Development | | ▲ | ▲ | ▲ |
| | 3.1.4.7 | Shire Wide – Develop library programs for the community | Corporate and Community Services | Library Services | | ▲ | ▲ | ▲ |
| Objective 3.2: A regionally renowned economy | | | | | | | | |
| Strategy 3.2.3: Develop and support a variety of events and tourism opportunities in the Shire | 3.2.3.18 | Shire Wide - Investigate additional Council operated tours | Corporate and Community Services | Tourism | | ▲ | ▲ | ▲ |
| | 3.2.3.19 | Shire Wide - Investigate the implementation of sound trails | Corporate and Community Services | Tourism | | ▲ | | |
| Objective 3.3: A resilient and sustainable economy | | | | | | | | |
| Strategy 3.3.2: Revenue from grants and funding programs is maximised and responsibly managed | 3.3.2.3 | Shire Wide - Conduct annual community grants workshop | Corporate and Community Services | Grants | | ▲ | ▲ | ▲ |



THEME 4

Our Civic Leadership

THEME 4: OUR CIVIC LEADERSHIP

STRATEGIC DIRECTION 4: COUNCIL AS STRONG LEADERS FOR THE COMMUNITY

Through extensive community engagement, the Narrabri Shire community identified several civic leadership priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Integrated strategic planning and reporting
- Community engagement and consultation
- Representation and governance
- Human resource management
- Customer services
- Information services
- Financial services
- Risk management
- Compliance and regulation

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following civic leadership strategic objectives:

- A transparent and accountable Council
- A strong Council that advocates for the Community
- A resilient and sustainable Council

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- NSW Office of Local Government
- New England Joint Organisation
- Department of Premier and Cabinet
- Department of Prime Minister and Cabinet
- State and Federal Government

ACHIEVEMENT MEASURES AND INDICATORS

| CSP | Measure | Source |
|-------|--|-------------------------------|
| 4.1.1 | Percentage of Operational Plan Actions completed | Council Data |
| 4.1.1 | Percentage of asset Masterplan Actions completed | Council Data |
| 4.1.2 | Community satisfaction with elected representatives | Community Satisfaction Survey |
| 4.1.2 | Number of Code of Conduct breaches | Council Data |
| 4.1.2 | Number of Public Interest disclosures received | Council Data |
| 4.1.3 | Media content dedicated to raising awareness of Council's role in the community | Council Data |
| 4.1.4 | All recordings of open council meetings are publicly available on Council's website | Council Data |
| 4.2.1 | Community satisfaction rate of Council's operations | Community Satisfaction Survey |
| 4.2.2 | Number of submissions made to external parties on behalf of the community | Council Data |
| 4.2.3 | Community satisfaction rate of Council's communications and provision of information | Community Satisfaction Survey |
| 4.2.4 | Visitation to Council's website | Council Data |
| 4.2.4 | Percentage of calls completed at first contact | Council Data |
| 4.3.1 | Percentage of Policies reviewed annually | Council Data |
| 4.3.2 | Council meeting Fit for the Future Ratios | Council Data |
| 4.3.2 | Staff retention rate | Council Data |
| 4.3.2 | Asset renewal ratio | Council Data |
| 4.3.3 | Number of internal audits conducted | Council Data |
| 4.3.3 | Percentage of outstanding internal audit action items | Council Data |
| 4.3.3 | Quantity of efficiency savings | Council Data |
| 4.3.4 | Health and wellbeing programs for staff | Council Data |
| 4.3.4 | Staff satisfaction rate | Staff Satisfaction Survey |
| 4.3.4 | Lost time injuries | Council Data |

| Strategy | Action | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 |
|---|----------|---|----------------------------------|--------------------|--|-----------|-----------|-----------|
| Objective 4.3: A resilient and sustainable Council | | | | | | | | |
| Strategy 4.3.1: Ensure policies and procedures are effective and implemented in accordance with legislative requirements and best practice principles | 4.3.1.5 | Shire Wide - Depots - Develop Management Master Plan and Operational Protocols | Infrastructure Delivery | Property Services | | ▲ | | |
| Strategy 4.3.2: Sustainably manage Council's finances, assets, and workforce | 4.3.2.3 | Shire Wide - Sewer and Water Assets - Revaluation | Corporate and Community Services | Financial Services | 2022/2026 Resourcing Strategy: Asset Management Strategy | | | ▲ |
| | 4.3.2.35 | Shire Wide - Buildings and Other Structures - Assets revaluations and condition assessments | Corporate and Community Services | Property Services | 2022/2026 Resourcing Strategy: Asset Management Strategy | | ▲ | |
| | 4.3.2.39 | Shire Wide - Conduct a critical spares assessment and procure critical spares | Infrastructure Delivery | Sewer Services | | ▲ | | |
| | 4.3.2.40 | Shire Wide - Sewer Assets - Condition Assessments | Infrastructure Delivery | Sewer Services | 2022/2026 Resourcing Strategy: Asset Management Strategy | ▲ | | |
| | 4.3.2.42 | Shire Wide - Conduct a critical spares assessment and procure critical spares | Infrastructure Delivery | Water Services | | ▲ | | |
| | 4.3.2.43 | Shire Wide - Water Assets - Condition Assessments | Infrastructure Delivery | Water Services | 2022/2026 Resourcing Strategy: Asset Management Strategy | ▲ | | |
| Strategy 4.3.3: Deliver reliable and | 4.3.3.7 | Shire Wide - SCADA Upgrade | Infrastructure Delivery | Sewer Services | | ▲ | ▲ | ▲ |

| Strategy | Action | | Responsible Directorate | Service Area | Source | 2022/2023 | 2023/2024 | 2024/2025 | 2025/2026 |
|--|---------|----------------------------|-------------------------|----------------|--------|-----------|-----------|-----------|-----------|
| quality services through innovation and continuous improvement | 4.3.3.8 | Shire Wide - SCADA Upgrade | Infrastructure Delivery | Water Services | | ▲ | ▲ | ▲ | |

Contact Us

If you have any questions regarding this Plan or the Integrated Planning and Reporting Framework, please visit the Integrated Planning and Reporting page on our website (www.narrabri.nsw.gov.au) or contact us via:



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