

2022/2026
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DELIVERY PROGRAM

Pilliga Township Specific Program

NARRABRI SHIRE
DISCOVER THE POTENTIAL

DISCLAIMER

Any information provided by Narrabri Shire Council in this document is provided in good faith. The inclusion of works or services in these documents is no guarantee that those works will be carried out by the indicative date or at all. This may be due to several factors including changing circumstances or priorities, adverse weather conditions or failure to obtain grant funding. Any person seeking to rely on any information contained in these documents relating to works or services is urged to contact Council.

DOCUMENT CONTROL

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THEME 1

Our Society

THEME 1: OUR SOCIETY

STRATEGIC DIRECTION 1: AN EMPOWERED, INCLUSIVE, AND CONNECTED COMMUNITY

COMMUNITY ENGAGEMENT

Through extensive community engagement, the Narrabri Shire community identified several social priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Community development
- Community health and safety
- Community arts, events, and entertainment
- Community care services and transport
- Parks, open spaces, and sporting facilities
- Children, youth, and aged care services
- Disability access services
- Library services

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following social strategic objectives:

- A safe and healthy community
- A vibrant and connected community
- A resilient and strong community

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- Not for Profit Organisations
- Narrabri Shire Sporting Clubs
- NSW Police Force
- NSW Communities and Justice
- Create NSW
- Local Health Care Providers
- Child Care Providers
- Aged Care Providers
- Regional Arts NSW
- NSW Office of Sport
- NSW Health

ACHIEVEMENT MEASURES AND INDICATORS

CSP	Measure	Source
1.1.1	Length of dedicated walking and cycling trails	Council Data and National Parks Data
1.1.1	Perception of lifestyle opportunities	Community Satisfaction Survey
1.1.1	Number of mental health services across the Shire	NSW Health Data
1.1.2	Reported criminal incidents in the Shire	Bureau of Crime Statistics and Research
1.1.2	Incidents of major road incidents and fatalities in the Shire	Australian Road Deaths Database and Transport for NSW Data
1.1.2	Incidents of animal attacks in the Shire	Council Data
1.1.3	Participation in sports and recreational activities	Community Satisfaction Survey
1.1.3	Hectares of Sports fields maintained by Council	Council Data
1.1.3	Pool utilisation rates	Council Data
1.1.4	Number of available child care spaces across the Shire	Provider Data
1.2.4	Number of available aged care spaces across the Shire	Provider Data
1.2.1	Connections to high-speed internet	Australian Bureau of Statistics
1.2.1	Number of digital connectivity and Science, Technology, Engineering, Arts and Mathematics (STEAM) programs run by Council	Council Data
1.2.2.	Library utilisation rates	Council Data
1.2.2	Number of community bookings at The Crossing Theatre	Council Data
1.2.2	Number of accessible public meeting spaces across the Shire	Council Data
1.2.3	Perception of accessibility	Community Satisfaction Survey
1.2.3	Range of community transport available locally	Council Data
1.2.4	Participation in arts and cultural activities	Community Satisfaction Survey
1.2.4	Quantity of arts and cultural activities across the Shire	Community Satisfaction Survey
1.3.1	Satisfaction with the Shire's CBDs attractiveness	Community Satisfaction Survey
1.3.1	Vacant shops in CBDs	Council Data
1.3.1	Council revitalisation and upgrade projects	Council Data
1.3.2	Youth (16-24 years) volunteer activity across the Shire	Community Satisfaction Survey
1.3.2	Percentage of Shire who volunteer	Australian Bureau of Statistics
1.3.3	Number of community programs run by Council	Council Data
1.3.3	Funds granted through the community grants program	Council Data
1.3.4	Number of public toilets across the Shire	Council Data
1.3.4	Number of public Disability Discrimination Act (DDA) compliant toilets across the Shire	Council Data
1.3.4	Shire's Socio-Economic Index for Areas (SEIFA)	Australian Bureau of Statistics

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026
Objective 1.1: A safe and healthy community								
Strategy 1.1.1: Support, encourage and enhance health and wellbeing services and programs across the Shire	1.1.1.1	Shire Wide - Support and encourage the provision of education programs in collaboration with other services to reduce the impacts of health issues (including mental health and addiction)	Corporate and Community Services	Community Development		▲	▲	▲
Strategy 1.1.2: Implement programs to improve crime prevention and risk management across the Shire	1.1.2.1	Shire Wide - Support and encourage the provision of education programs in collaboration with other services to decrease the impact of domestic violence within the community	Corporate and Community Services	Community Development	Community Safety and Crime Prevention Action Plan 2019-2023	▲	▲	▲
Objective 1.2: A vibrant and connected community								
Strategy 1.2.2: Develop, maintain, and enhance quality community spaces and facilities	1.2.2.41	Pilliga - Bore Baths - Install a fire pit and additional shelters (subject to funding)	Infrastructure Delivery	Parks and Open Spaces		▲		
	1.2.2.42	Pilliga - Bore Baths - Install irrigation system (subject to funding)	Infrastructure Delivery	Parks and Open Spaces		▲		
	1.2.2.43	Pilliga - Bore Baths - Resheet internal road	Infrastructure Delivery	Parks and Open Spaces	▲			▲
	1.2.2.44	Pilliga - Bore Baths - Upgrade amenities (subject to funding)	Infrastructure Delivery	Parks and Open Spaces			▲	
	1.2.2.45	Pilliga - Bore Baths - Upgrade internal walls of the baths and steps (subject to funding)	Infrastructure Delivery	Parks and Open Spaces		▲		
	1.2.2.46	Shire Wide - Conduct ongoing Facilities Maintenance	Infrastructure Delivery	Parks and Open Spaces	▲	▲	▲	▲
Strategy 1.2.3: Ensure an accessible Shire for all	1.2.3.21	Pilliga - Upgrade and extend existing pathway network (subject to funding)	Infrastructure Delivery	Parks and Open Spaces		▲	▲	
	1.2.3.22	Shire Wide - Investigate the installation of additional inclusive amenities	Infrastructure Delivery	Parks and Open Spaces	2022/2026 Disability Inclusion Action Plan	▲		
Objective 1.3: A resilient and strong community								

Strategy	Action		Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026
Strategy 1.3.1: Implement programs to revitalise townships across the Shire	1.3.1.4	Shire Wide - Investigate opportunities for beautification of entryways to townships	Infrastructure Delivery	Parks and Open Spaces		▲	▲		
	1.3.1.9	Shire Wide - Complete the upgrade of Gateway Signage (Carryover 2020/2021)	Corporate and Community Services	Tourism		▲			
	1.3.1.10	Shire Wide - Complete the upgrade of Town Signage (Carryover 2020/2021)	Corporate and Community Services	Tourism		▲			
Strategy 1.3.3: Strengthen community resilience through collaboration and capacity building	1.3.3.2	Shire Wide - Investigate the implementation of a Community Connect Day	Corporate and Community Services	Community Development		▲			
Strategy 1.3.4: Increase public amenity across all townships	1.3.4.2	Shire Wide - Conduct Keep Australia Beautiful programs	Infrastructure Delivery	Waste Services		▲	▲	▲	▲



THEME 2

Our Environment

THEME 2: OUR ENVIRONMENT

STRATEGIC DIRECTION 2: A SUSTAINABLE AND COMPATIBLE NATURAL AND BUILT ENVIRONMENT

Through extensive community engagement, the Narrabri Shire community identified several environmental priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Waste management and recycling
- Environmental planning
- Planning and development
- Parks and open spaces
- Noxious weeds control
- Floodplain management
- Water and sewer management
- Stormwater management

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following environmental strategic objectives:

- A protected and enhanced natural environment
- An integrated and strategic built environment
- A resilient and sustainable environment

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- Not for Profit Organisations
- NSW Department of Planning and Environment
- NSW Department of Primary Industries
- Local Emergency Services
- Local Primary Producers
- Local Extractive Industries
- Water NSW
- Resilience NSW
- NSW Office of Environment and Heritage
- NSW Environment Protection Authority
- Community Consultative Committees
- Transport for NSW
- Passenger Transport Providers
- Freight and Logistics Companies
- Energy Providers
- Australian Rail Track Corporation
- Telecommunications Providers

ACHIEVEMENT MEASURES AND INDICATORS

CSP	Measure	Source
2.1.1	Number of Aboriginal heritage listed sites across the Shire	Aboriginal Heritage Information Management System (AHIMS)
2.1.1	Number of Historic (non-Indigenous) heritage listed sites across the Shire	State Heritage Register
2.1.1	Number of educational programs implemented (including info sign installations etc)	Council Data
2.1.2	Trees planted by Council across the Shire	Council Data
2.1.2	Hectares of greenspaces maintained by Council	Council Data
2.1.2	Quantity of funds allocated to environmental initiatives	Council Data
2.1.3	Educational programs regarding responsible companion animal ownership	Council Data
2.1.3	Educational programs regarding effective biosecurity management	Council Data
2.1.3	Application of weeds management programs in the Shire	Council Data
2.1.4	Percentage of Council's facilities run through renewable energy	NSW Department of Primary Industries Data and Council Data
2.1.4	Council's fuel usage	Council Data
2.1.4	Percentage of electricity demand in the Shire met by renewable sources	Council Data
2.2.1	Average length of road closures	NSW EPA Data
2.2.1	Number of intermodal facilities in the Shire	Council Data
2.2.1	Regular Passenger Transport rates	Council Data
2.2.2	Number of new residential developments approved in the Shire	Council Data
2.2.2	Hectares of residential zones in the Shire	Council Data
2.2.2	Estimated rate of homelessness in the Shire	Council Data
2.2.3	Air quality pollution concentrations do not exceed National Environment Protection Measure Guidelines	Australian Bureau of Statistics
2.2.3	Quantity of income secured through Voluntary Planning Agreements	NSW DPE Regional Monitoring Data
2.2.4	Hectares of industrial and commercial zones	Council Data
2.2.4	Hectares of environmental zones, national parks, and nature reserves	Council Data
2.2.4	Local Environmental Plan housekeeping reviews completed	Council Data
2.3.1	Number of dwellings damaged by natural disasters	Council Data
2.3.2	Income generated through the Section 7.12 Contributions Scheme	Resilience NSW and Local Emergency Services Data
2.3.2	Value of projects funded through the Section 7.12 Contributions Scheme	Council Data
2.3.3	Council's water consumption	Council Data
2.3.3	Volume of ground water extracted	Council Data
2.3.3	Average water consumption rate per household	NSW Water
2.3.4	Percentage of waste diverted from landfill	Council Data
2.3.4	Average volume of household waste	Council Data
2.3.4	Volume of material reused	Council Data
2.3.4	Rate of Effluent Reuse	Council Data

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026
Objective 2.1: A protected and enhanced natural environment								
Strategy 2.1.1: Protect Aboriginal and historic (non-Indigenous) heritage whilst educating the broader community on its significance	2.1.1.7	Shire Wide - Carry out a Historic Heritage Study to identify and protect heritage items, and update appropriate local planning controls	Planning, Strategy and People	Strategic Planning	Local Strategic Planning Statement 2040; Growth Management Strategy 2020		▲	
	2.1.1.9	Shire Wide - Carry out an Aboriginal Heritage Study in consultation with the local Aboriginal Community to identify and protect heritage items, and update appropriate local planning controls	Planning, Strategy and People	Strategic Planning	Local Strategic Planning Statement 2040; Growth Management Strategy 2020			▲
Strategy 2.1.2: Protect and enhance the Shire's natural bushland, open spaces, and national parks	2.1.2.1	Pilliga - Bore Baths - Tree planting program	Infrastructure Delivery	Parks and Open Spaces		▲	▲	▲
	2.1.2.2	Shire Wide - Street Tree Strategy and Program	Infrastructure Delivery	Parks and Open Spaces		▲	▲	▲
Strategy 2.1.4: Promote and implement where appropriate sustainable practices, energy efficient and renewable technologies	2.1.4.3	Shire Wide - Implement Council's Renewable Energy Action Plan (REAP)	Corporate and Community Services	Property Services			▲	▲
Objective 2.2: An integrated and strategic built environment								
Strategy 2.2.1: Maintain, enhance, and support an integrated, diverse, and safe transport network: Pedestrian; Road; Rail; and Air	2.2.1.27	Pilliga - SR 127 Pilliga Road - Upgrade (Grant Funded)	Infrastructure Delivery	Road Services		▲ Phase 1	▲ Phase 2	
	2.2.1.28	Shire Wide - Flood Damage Restoration (March 2021 Augmentation)	Infrastructure Delivery	Road Services		▲		
	2.2.1.29	Shire Wide - Flood Damage Restoration (November 2021 Augmentation)	Infrastructure Delivery	Road Services		▲	▲	

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026	
	2.2.1.30	Shire Wide - Footpaths - Renewal programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.31	Shire Wide - Install Concrete Causeways	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.32	Shire Wide - Kerb and Gutter - Replacement programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.33	Shire Wide - Transport Assets - Roads Condition Assessments and Revaluations	Infrastructure Delivery	Road Services	2022/2026 Resourcing Strategy: Asset Management Strategy	▲			
	2.2.1.34	Shire Wide - Rural Roads - Rehabilitation Programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.35	Shire Wide - Rural Roads - Reseal Programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.36	Shire Wide - Shire Roads - Gravel Resheeting	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.37	Shire Wide - Shire Roads - Rehabilitation Programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.38	Shire Wide - Shire Roads - Reseal Programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.39	Shire Wide - Stormwater - Renewal programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.40	Shire Wide - Town Streets - Rehabilitation Programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
	2.2.1.41	Shire Wide - Town Streets - Reseal Programs	Infrastructure Delivery	Road Services		▲	▲	▲	▲
Objective 2.3: A resilient and sustainable environment									
Strategy 2.3.1: Mitigate impacts of adverse events	2.3.1.1	Shire Wide - Install telemetric gauges on the creek systems that are subject to flash flooding	Infrastructure Delivery	Design and Investigation	Narrabri Shire Adverse Event Plan		▲		

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026	
through strategic planning and preparedness	2.3.1.5	Shire Wide - Investigate the establishment of Heli Pads in key locations (such as areas near isolated workforces) across Narrabri, Boggabri, Wee Waa, and the Pilliga to assist in emergency management and evacuation efforts.	Infrastructure Delivery	Emergency Services	Narrabri Shire Adverse Event Plan		▲		
	2.3.1.22	Shire Wide - Conduct Hydrant Maintenance	Infrastructure Delivery	Water Services		▲	▲	▲	▲
Strategy 2.3.3: Responsibly manage, conserve, and protect water resources	2.3.3.15	Pilliga - Bore Augmentation	Infrastructure Delivery	Water Services		▲			
	2.3.3.16	Shire Wide - Conduct additional community engagement regarding water quality	Infrastructure Delivery	Water Services		▲			
	2.3.3.17	Shire Wide - Conduct water efficiency education to make the Narrabri Shire more Water Wise	Infrastructure Delivery	Water Services		▲	▲	▲	▲
	2.3.3.18	Shire Wide - Environmental and Water Extraction - Monitoring Compliance	Infrastructure Delivery	Water Services		▲	▲	▲	▲
	2.3.3.19	Shire Wide - Investigate opportunities for water service expansion	Infrastructure Delivery	Water Services		▲	▲	▲	▲
	2.3.3.20	Shire Wide - Scouring Program	Infrastructure Delivery	Water Services		▲	▲	▲	▲
	2.3.3.21	Shire Wide - Water Mains - Replacement program	Infrastructure Delivery	Water Services		▲	▲	▲	▲
	2.3.3.23	Shire Wide - Water Reservoir - Maintenance program	Infrastructure Delivery	Water Services		▲	▲	▲	▲
	2.3.3.24	Shire Wide - Water tower access upgrades	Infrastructure Delivery	Water Services		▲			
	2.3.3.30	Shire Wide - Instrumentation Works	Infrastructure Delivery	Water Services			▲		
	2.3.3.31	Shire Wide - Investigate and implement methods to improve water pressure in townships	Infrastructure Delivery	Water Services			▲		
	2.3.3.32	Shire Wide - Water Reservoir - Upgrade program	Infrastructure Delivery	Water Services			▲	▲	▲

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026	
Strategy 2.3.4: Responsibly manage waste disposal and support the transition to a circular waste economy	2.3.4.1	Shire Wide - Investigate additional opportunities for reuse of treated effluent and encourage the use of alternate water sources on local government assets, including playing fields	Infrastructure Delivery	Sewer Services	Growth Management Strategy 2020	▲	▲		
	2.3.4.3	Shire Wide - Investigate opportunities for sewer service expansion	Infrastructure Delivery	Sewer Services		▲	▲	▲	▲
	2.3.4.4	Shire Wide - Sewer Pump Station - Rehabilitation Program	Infrastructure Delivery	Sewer Services		▲	▲	▲	▲
	2.3.4.5	Shire Wide - Sewer Mains - Relining and Rehabilitation (including manholes and chambers)	Infrastructure Delivery	Sewer Services		▲	▲	▲	▲
	2.3.4.6	Shire Wide - Sewer Pumps - Service and replacement program	Infrastructure Delivery	Sewer Services		▲	▲	▲	▲
	2.3.4.11	Shire Wide - Sewer Mains - Replacement program	Infrastructure Delivery	Sewer Services			▲	▲	▲
	2.3.4.14	Shire Wide - Instrumentation Works	Infrastructure Delivery	Sewer Services			▲		
	2.3.4.15	Shire Wide - Sewer Treatment Plant - Install sampling jetties	Infrastructure Delivery	Sewer Services					▲
	2.3.4.16	Shire Wide - Sewer Treatment Plant - Update security systems	Infrastructure Delivery	Sewer Services				▲	
	2.3.4.28	Shire Wide - Transfer Station Upgrades	Infrastructure Delivery	Waste Services		▲ Year 1 of 2	▲ Year 2 of 2		
	2.3.4.31	Shire Wide - Landfill Legacy Closures	Infrastructure Delivery	Waste Services		▲ Year 1 of 13	▲ Year 2 of 13	▲ Year 3 of 13	▲ Year 4 of 13



THEME 3

Our Economy

THEME 3: OUR ECONOMY

STRATEGIC DIRECTION 3: A STRONG, DIVERSE, AND SUSTAINABLE ECONOMY

Through extensive community engagement, the Narrabri Shire community identified several economic priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Economic development
- Planning and development
- Entertainment and conferences
- Local and regional tourism and events
- Saleyards
- Airport

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following economic strategic objectives:

- A diverse economy
- A regionally renowned economy
- A resilient and sustainable economy

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- Destination NSW
- Visit NSW
- NSW Department of Education and Training
- Local Chambers of Commerce
- NSW Department of Planning and Environment
- Business NSW
- NSW Regional Growth and Development Corporation
- TAFE NSW
- Community College Northern Inland
- Local Businesses
- Regional Development Australia
- Regional Universities Network NSW members
- Country Universities Centre

ACHIEVEMENT MEASURES AND INDICATORS

CSP	Measure	Source
3.1.1	Shire's unemployment rate	Australian Bureau of Statistics
3.1.1	Number of jobs within the Shire	REMPPLAN
3.1.2	Number of programs targeted at local businesses and innovators	Council Data
3.1.2	Quantity of sales through the Why Leave Town Program	Why Leave Town Data
3.1.3	Number of registered businesses in the Shire	REMPPLAN
3.1.3	Number of commercial developments completed in the Shire	Council Data
3.1.4	Formal training opportunities available for youth (16-24 years) in the Shire	Australian Bureau of Statistics and Provider Data
3.1.4	Enrolments in vocational education and training	Australian Bureau of Statistics and Provider Data
3.1.4	Percentage of Shire's population with non-school qualifications	Australian Bureau of Statistics
3.2.1	Hectares of land secured for the Northern NSW Inland Port	Council Data
3.2.1	Approved development within the Northern NSW Inland Port zone	Council Data
3.2.2	Social Media engagement	Council Data
3.2.2	Number of visitors to the Narrabri Region	Destination NSW Data
3.2.2	Population of the Shire	Australian Bureau of Statistics
3.2.3	Number of events, conferences and entertainment activities hosted in the Shire	Council Data
3.2.3	Visitation to the Narrabri Shire	Destination NSW Data
3.2.3	Average spends per visitor to the Shire	Destination NSW Data
3.2.4	Number of State Significant Developments occurring in the Shire	NSW DPE Data
3.3.1	Shire's Gross Regional Product	REMPPLAN
3.3.1	Quantity of value added by industries within the Shire	REMPPLAN
3.3.2	Successful grant applications	Council Data
3.3.1	Grant funding secured	Council Data
3.3.3	Percentage of Council expenditure within the Shire	Council Data
3.3.4	Quantity of Regional Exports	REMPPLAN

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026
Objective 3.1: A diverse economy								
Strategy 3.1.4: Advocate for and support diverse education and personal development opportunities to ensure available skills meet local demand	3.1.4.2	Shire Wide - Investigate and support the implementation of youth development programs	Corporate and Community Services	Community Development		▲	▲	▲
	3.1.4.7	Shire Wide – Develop library programs for the community	Corporate and Community Services	Library Services		▲	▲	▲
Objective 3.2: A regionally renowned economy								
Strategy 3.2.3: Develop and support a variety of events and tourism opportunities in the Shire	3.2.3.18	Shire Wide - Investigate additional Council operated tours	Corporate and Community Services	Tourism		▲	▲	▲
	3.2.3.19	Shire Wide - Investigate the implementation of sound trails	Corporate and Community Services	Tourism		▲		
Objective 3.3: A resilient and sustainable economy								
Strategy 3.3.2: Revenue from grants and funding programs is maximised and responsibly managed	3.3.2.3	Shire Wide - Conduct annual community grants workshop	Corporate and Community Services	Grants		▲	▲	▲



THEME 4

Our Civic Leadership

THEME 4: OUR CIVIC LEADERSHIP

STRATEGIC DIRECTION 4: COUNCIL AS STRONG LEADERS FOR THE COMMUNITY

Through extensive community engagement, the Narrabri Shire community identified several civic leadership priority areas to be actioned over the 2022/2026 period.

COMMUNITY SERVICES

Current services provided within the Narrabri Shire community include:

- Integrated strategic planning and reporting
- Community engagement and consultation
- Representation and governance
- Human resource management
- Customer services
- Information services
- Financial services
- Risk management
- Compliance and regulation

COMMUNITY OBJECTIVES

In partnership with the community, government and non-government agencies, the Operational Plan will work towards achieving the following civic leadership strategic objectives:

- A transparent and accountable Council
- A strong Council that advocates for the Community
- A resilient and sustainable Council

KEY STAKEHOLDERS

- Narrabri Shire Council
- Narrabri Shire Community
- NSW Office of Local Government
- New England Joint Organisation
- Department of Premier and Cabinet
- Department of Prime Minister and Cabinet
- State and Federal Government

ACHIEVEMENT MEASURES AND INDICATORS

CSP	Measure	Source
4.1.1	Percentage of Operational Plan Actions completed	Council Data
4.1.1	Percentage of asset Masterplan Actions completed	Council Data
4.1.2	Community satisfaction with elected representatives	Community Satisfaction Survey
4.1.2	Number of Code of Conduct breaches	Council Data
4.1.2	Number of Public Interest disclosures received	Council Data
4.1.3	Media content dedicated to raising awareness of Council's role in the community	Council Data
4.1.4	All recordings of open council meetings are publicly available on Council's website	Council Data
4.2.1	Community satisfaction rate of Council's operations	Community Satisfaction Survey
4.2.2	Number of submissions made to external parties on behalf of the community	Council Data
4.2.3	Community satisfaction rate of Council's communications and provision of information	Community Satisfaction Survey
4.2.4	Visitation to Council's website	Council Data
4.2.4	Percentage of calls completed at first contact	Council Data
4.3.1	Percentage of Policies reviewed annually	Council Data
4.3.2	Council meeting Fit for the Future Ratios	Council Data
4.3.2	Staff retention rate	Council Data
4.3.2	Asset renewal ratio	Council Data
4.3.3	Number of internal audits conducted	Council Data
4.3.3	Percentage of outstanding internal audit action items	Council Data
4.3.3	Quantity of efficiency savings	Council Data
4.3.4	Health and wellbeing programs for staff	Council Data
4.3.4	Staff satisfaction rate	Staff Satisfaction Survey
4.3.4	Lost time injuries	Council Data

Strategy	Action	Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026
Objective 4.3: A resilient and sustainable Council								
Strategy 4.3.1: Ensure policies and procedures are effective and implemented in accordance with legislative requirements and best practice principles	4.3.1.5	Shire Wide - Depots - Develop Management Master Plan and Operational Protocols	Infrastructure Delivery	Property Services		▲		
Strategy 4.3.2: Sustainably manage Council's finances, assets, and workforce	4.3.2.3	Shire Wide - Sewer and Water Assets - Revaluation	Corporate and Community Services	Financial Services	2022/2026 Resourcing Strategy: Asset Management Strategy			▲
	4.3.2.35	Shire Wide - Buildings and Other Structures - Assets revaluations and condition assessments	Corporate and Community Services	Property Services	2022/2026 Resourcing Strategy: Asset Management Strategy		▲	
	4.3.2.39	Shire Wide - Conduct a critical spares assessment and procure critical spares	Infrastructure Delivery	Sewer Services		▲		
	4.3.2.40	Shire Wide - Sewer Assets - Condition Assessments	Infrastructure Delivery	Sewer Services	2022/2026 Resourcing Strategy: Asset Management Strategy	▲		
	4.3.2.42	Shire Wide - Conduct a critical spares assessment and procure critical spares	Infrastructure Delivery	Water Services		▲		
	4.3.2.43	Shire Wide - Water Assets - Condition Assessments	Infrastructure Delivery	Water Services	2022/2026 Resourcing Strategy: Asset Management Strategy	▲		
Strategy 4.3.3: Deliver reliable and	4.3.3.7	Shire Wide - SCADA Upgrade	Infrastructure Delivery	Sewer Services		▲	▲	▲

Strategy	Action		Responsible Directorate	Service Area	Source	2022/2023	2023/2024	2024/2025	2025/2026
quality services through innovation and continuous improvement	4.3.3.8	Shire Wide - SCADA Upgrade	Infrastructure Delivery	Water Services		▲	▲	▲	

Contact Us

If you have any questions regarding this Plan or the Integrated Planning and Reporting Framework, please visit the Integrated Planning and Reporting page on our website (www.narrabri.nsw.gov.au) or contact us via:



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