

# WASTE SURVEY FEEDBACK REPORT



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# Executive Summary

The 'Tell us if we are on the right track in managing your Waste' survey received 299 responses in December 2022, as an incentive for people to participate, 2 x \$100 'Why Leave Town Gift Vouchers' were offered, and the winners of the vouchers were Nicole Rixon and Veronica Welsh.

The survey findings provide the Narrabri Shire Council with a valuable assessment of their waste management practices and will help the Council to develop sustainable waste management methods, identify opportunities to reduce landfill, provide insight into community preferences, and will guide Council decision-making.

The findings will be incorporated into the Waste Management Strategy currently being developed by the Narrabri Shire Council.

## Key survey findings:

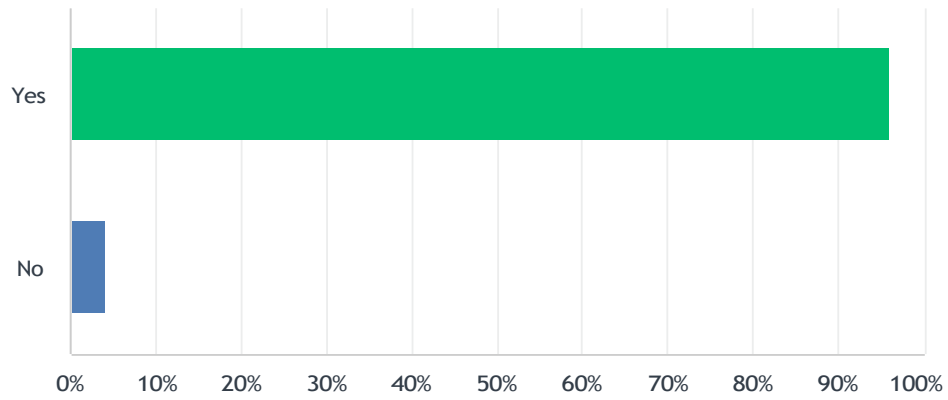
- Most respondents (top three areas) reported using the Narrabri Waste Depot, Boggabri and Wee Waa Waste Facilities.
- More than 77% of the respondents said that the layout of the waste transfer station encourages them to recycle. 80% said that the waste transfer station is easy to use.
- The majority of respondents (over 50%) found the current opening hours to be suitable, although it is worth noting that a considerable number of participants from Boggabri and Wee Waa felt that longer hours were necessary. A smaller number of respondents from Edgeroi, Baa Baan, and Gwabegar also suggested the need for longer opening hours.
- 75% of the respondents were in favour of establishing a community garden at the Narrabri Waste Depot.
- Over 96% expressed a favourable view in establishing a buy-back centre to reduce waste and landfill.
- Over 94% of survey respondents expressed strong support for exploring economic options for utilising e-waste, particularly electrical and electronics.
- Over 95% of the respondents were in favour of exploring local options for processing plastic, paper, and glass waste.
- Over 96% of the respondents were in favour of exploring the opportunity to process green waste in Narrabri Shire instead of transporting it to Moree.
- Over 96% of the respondents were in favour of exploring options for tyre recycling.
- A majority of the respondents (over 78%) knew about the community recycling centre in Narrabri.
- A significant proportion of the respondents were not aware of the recycling options available at the Narrabri Waste Management Facility. Specifically, over 28% of respondents did not know that mattresses, batteries, e-waste, and tyres could be recycled at the facility. Additionally, over 36% of respondents were not aware of what could be recycled.
- Over 90% of the respondents were aware of the items that can and cannot be placed in the recycling bin.
- The survey results identified the top five areas for promoting waste education in the community. These included social media, schools and early learning centres, local newspapers, local radio stations, and the Council in Focus flyer.

- Respondents from Wee Waa suggested several improvements that could be made to the waste facility, including longer opening hours, better signage indicating opening times, a review of the setup to encourage recycling, improved cleanliness and tidiness, more space in bins, better fencing to prevent scavenging, and barricades around rubbish bins.
- Gwabegar respondents suggested a number of improvements that could be made to the waste facility, including better recycling practices to encourage people to recycle, more frequent emptying of the bins at the drop-off area, wider space for the drop-off area, improved signage to the facility, and fixing the rough entrance road.
- Baa Baan respondents provided some specific suggestions for improving the waste facility. Firstly, they suggested that there should be clearer information about the location of the facility and the types of waste that can be accepted. Additionally, they suggested that the facility should provide a place for residents to dispose of hard plastic items and broken plastic toys. Finally, respondents also suggested that the facility should be open more days to accommodate those who cannot attend during the current opening hours.
- Maules Creek respondents suggested making the skip bins more accessible to low vehicles and adding more recycling bins at the waste facility. They also recommended the addition of a quick link on the Council website to keep residents informed about facility closures, such as during flood events.
- Boggabri respondents suggested improvements to the waste facility, including longer and more regular opening hours, better accessibility for all vehicle types, and the implementation of earn-and-return incentives for recyclables. Respondents also suggested ensuring that only Council ratepayers utilise the facility rather than residents from other shires.
- Respondents from Edgeroi recommended that the waste facility should have longer opening hours.
- Over 80% of the survey respondents were using kerbside waste collection services, with more than half (51%) reporting satisfaction with the service.
- The community feedback highlighted the need to address the small size of the red bins, increase the frequency of bulk curbside collection, and provide more return and earn options in the Shire. Additionally, respondents emphasised the importance of care being taken by the collection trucks when emptying the bins.

**Individual feedback on waste ideas and issues shared by the community can be found in the survey results on page 11 and 22.**

# Q1 Do you permanently reside in the Narrabri Shire?

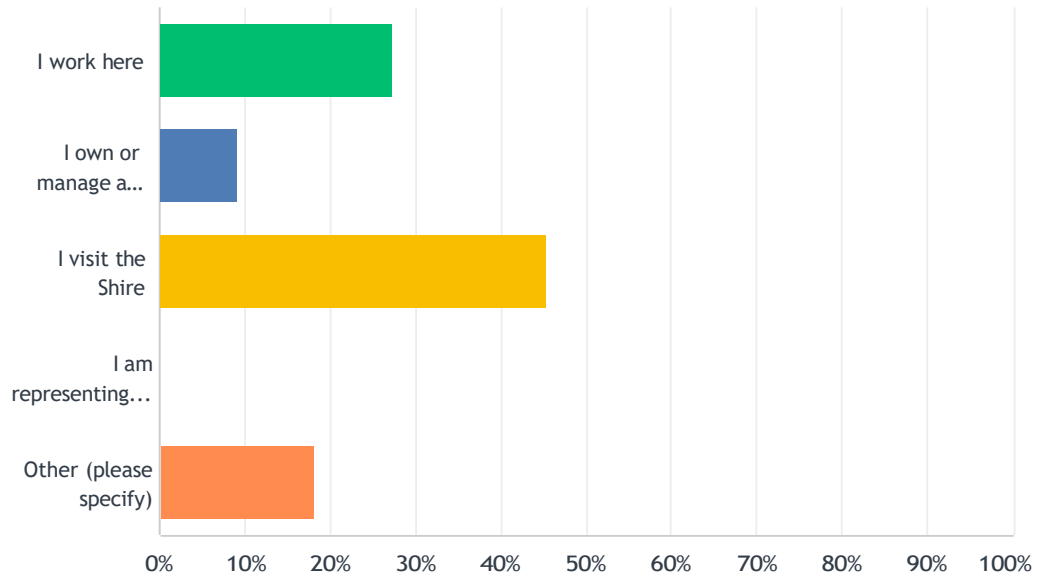
Answered: 299 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	95.99%	287
No	4.01%	12
TOTAL		299

## Q2 If no, what is your connection to the Shire?

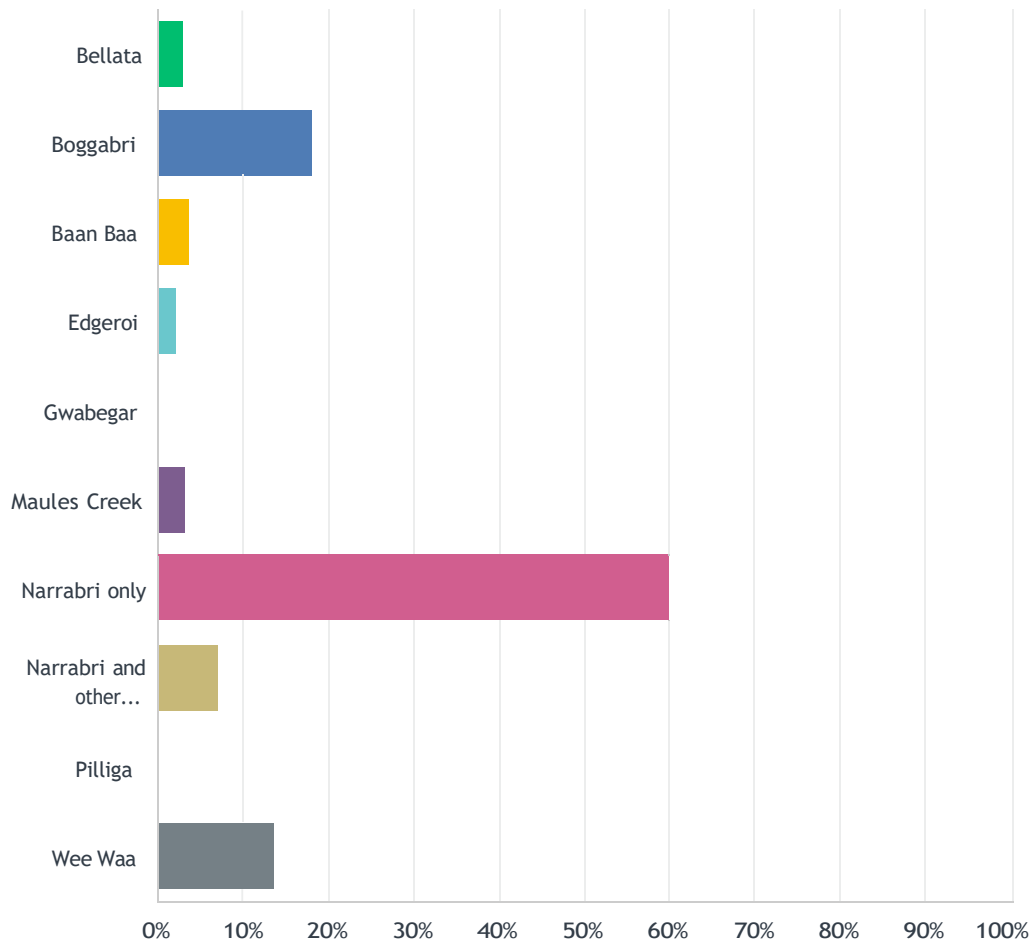
Answered: 11 Skipped: 288



ANSWER CHOICES	RESPONSES	
I work here	27.27%	3
I own or manage a property/business in the Shire	9.09%	1
I visit the Shire	45.45%	5
I am representing a group	0.00%	0
Other (please specify)	18.18%	2
<b>TOTAL</b>		<b>11</b>

### Q3 Which waste facilities do you use (please select all relevant)?

Answered: 290 Skipped: 9

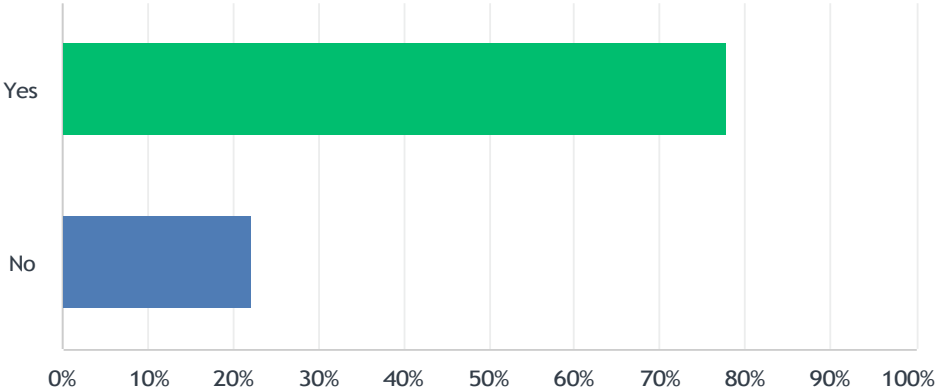


ANSWER CHOICES	RESPONSES	
Bellata	3.10%	9
Boggabri	18.28%	53
Baan Baa	3.79%	11
Edgeroi	2.41%	7
Gwabegar	1.03%	3
Maules Creek	3.45%	10
Narrabri only	60.34%	175
Narrabri and other facilities (please select other facilities used)	7.24%	21
Pilliga	1.38%	4
Wee Waa	13.79%	40
Total Respondents: 290		



# Q4 Does the layout of the waste transfer station encourage you to recycle?

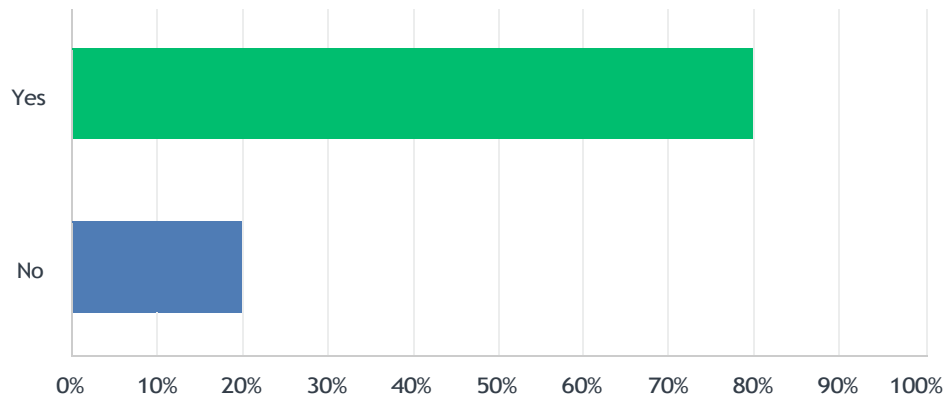
Answered: 95 Skipped: 204



ANSWER CHOICES	RESPONSES	
Yes	77.89%	74
No	22.11%	21
TOTAL		95

## Q5 Is the waste transfer station easy to use?

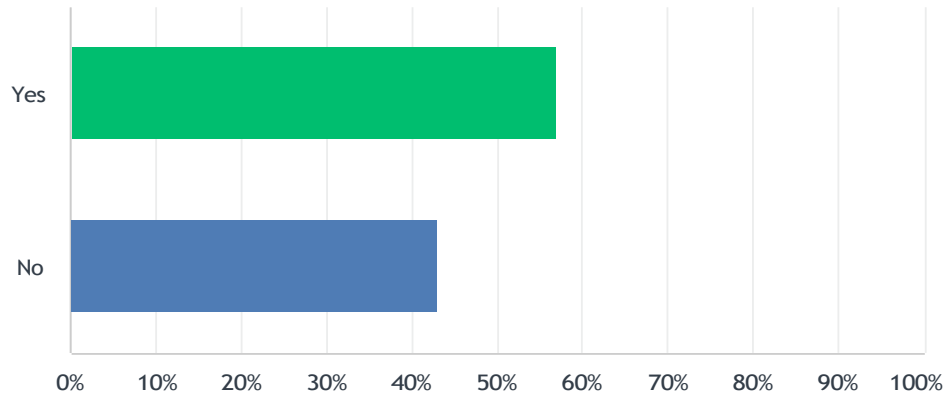
Answered: 95 Skipped: 204



ANSWER CHOICES	RESPONSES	
Yes	80.00%	76
No	20.00%	19
TOTAL		95

## Q6 Are the opening hours suitable?

Answered: 95 Skipped: 204



ANSWER CHOICES	RESPONSES	
Yes	56.84%	54
No	43.16%	41
TOTAL		95

## Q7 How can they be improved?

Answered: 68 Skipped: 231

**To maintain confidentiality, specific language and references to people have been removed, and names of respondents have been kept anonymous. Furthermore, the responses provided by survey participants have been presented in their original form, with no changes made to the spelling or grammar.**

### Wee Waa

- Longer opening hours on a weekend at Wee Waa.
- If we are referring to the wee Waa waste station then there are several things that need improvement the hours are not suitable for the residents of wee Waa especially shift workers, and the general set up doesn't encourage recycling I understand it's a tip but it's essentially massive piles of scrap and overflowing bins and box cages.
- Open all weekend! Not bits of both days!
- Open for longer
- Open all day
- Open all weekend.
- They can stop ppl littering and make them put their rubbish in the bins it's not hard it's just plain laziness.
- Open all times.
- Open all weekend. Saturday arvo is great but Sunday morning is silly it's inconvenient.
- Be open all day on weekends would be good.
- Longer hours on weekends.
- Open all day not half a day especially on weekends.
- More space in the bins.
- Longer hours on the weekend.
- Better signs when tip is open as there is always heaps of rubbish outside the fence. Better fencing around the tip as there are every night heaps of people scavenging.
- More opening hrs
- Barricades around rubbish piles so that there is places to pull up and empty rubbish without getting sharp objects in car tyres and a place to put batteries tyres and areas we don't have here to be useful for the community.
- If you couldn't walk in with waste it would need to be open longer.
- Longer hours to accommodate for people working.
- Open both whole days over the weekend.
- More days open.
- Too confusing to remember times. Should be open all weekend.
- Longer opening hour during the week and all day weekends
- They need to be open at more regular hours especially over the weekend.
- Better hours, cleaned regularly

### Gwabegar

- By collecting our garbage at Gwabegar as not everyone can get to the tip.
- The Gwabegar signage, the entrance, the unloading of material, empty the bins and widen it. It's very hard to drive to the tip off in the muddy rough grounds. We pay rates for service we do not receive.
- Let me run the dump so I can have it sorted and make sure people dispose of rubbish correctly as it is a mess down there, people just don't care and throw whatever in whatever or just on the ground. The wood should be stacked up so people can get to it and recycle it and same with the wire and metal pile, not just pushed up on top making it hard to get tin out. I fully believe in recycling whatever we can to reduce land fill. Give me a job.
- Longer opening times on weekends.

## **Baa Baan**

- Tell me where it is and what you take, we need somewhere to take hard plastic things and kids broken plastic toys.
- Open more days in Baa Baan.

## **Maules Creek**

- Make skip bins accessible to low vehicles. More bins for recycling.
- By having a quick-link in the council website that is updated when closed for example due to flood damage .

## **Boggabri**

- Being open a little longer in Boggabri.
- Longer hours on weekends at Boggabri.
- Would love to get a can recycling machine in Boggabri ! I think it would get great use.
- Open more often in Boggabri, because of shift workers in the Boggabri area, the hours are not always suitable!
- I know it can be hard because you have it manned when open but Boggabri really needs to be open all weekend.
- Increase the amount of general waste bins in Boggabri, recently been halved & not enough or need to have them emptied more regularly. Constantly full, hard for people who live out of town n can't rely on weekly collections by council.
- I find the current hours in Boggabri suitable enough to use.
- Boggabri to be open all weekend.
- Whilst the Boggabri hours suit us due to shift work I know we often wish the waste transfer station was open on Fridays, other than that I am happy with our transfer station.
- Opening hours for Boggabri to be the same each day. Bit confusing when different hours on different days.
- As an out of town resident with no waste pick up available, it would be great if we could use the tip when it's open to us, rather than when it's opened in the short few hours that suit us a week. (Boggabri)
- Hard for workers maybe in Boggabri.
- Boggabri needs to be open Fridays. all day of the weekend and Mondays.
- More accessibility and easy of access with any vehicle type.
- The road to the tip in Boggabri is not usable after rain. It is not much good in the dry either as it is rarely maintained.
- Easier way for big loads of return and earn incentives.
- Longer on weekends would be advantageous
- Get tip attendance to check licenses so people from Narrabri Shire are using the tip and not Gunnedah Shire people.
- More people using them.
- All good.
- Boggabri tip is open what seem like random hours.. if there was some kind of regularity like MON WED FRI Afternoons and weekend mornings or weekend afternoons it's be great. Not the some afternoons some mornings sometimes between 10 and 2 business.
- Longer opening hours on weekends.
- Closer to general waste bins.
- Open every day would be better.
- Open more
- Open each day or longer hours at Boggabri

**Bellata**

- More big bins out there and could be empty more often than they are.
- The recycling could be broken down into like products, so a glass bin for glass etc. Meaning less sorting at the recycling facility.
- Either adding an extra general refuse and recycling bin or emptying the bins more regularly. Also the general bin area needs to be tidied and have better access on both sides.

**Edgeroi**

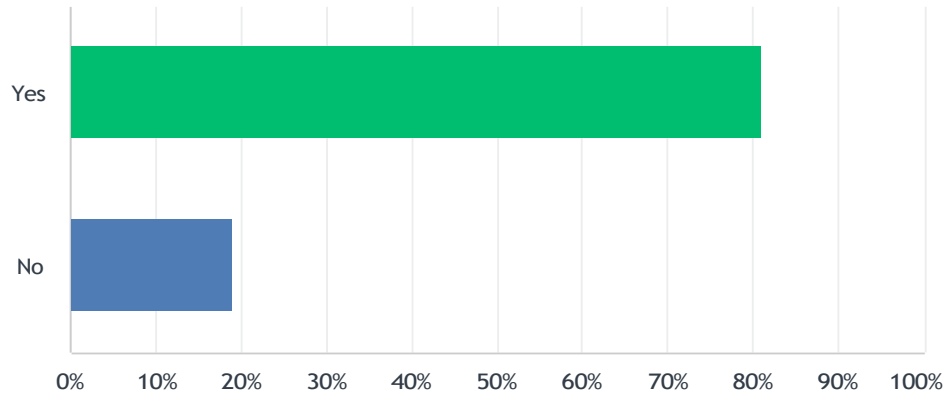
- Have more opening hours at Edgeroi.

**Overall**

- I'd like to see a roadside recycling station installed.
- Have an up cycle/recycle shop at the waste facility's for items that could be sold on and re-used by others.
- Longer opening hours/ days for smaller waste facilities.
- Longer open hours at rural transfer stations eg bellata & weewaa. Or bins closer to the fence openings.

## Q8 Do you have a kerbside waste collection service?

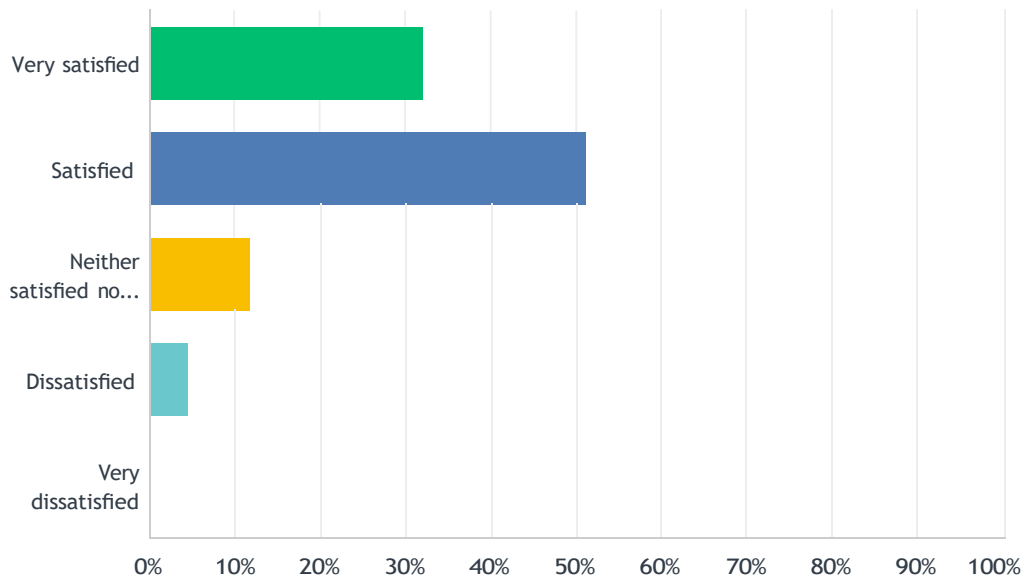
Answered: 270 Skipped: 29



ANSWER CHOICES	RESPONSES	
Yes	81.11%	219
No	18.89%	51
TOTAL		270

## Q9 How happy are you with the services being provided?

Answered: 218 Skipped: 81

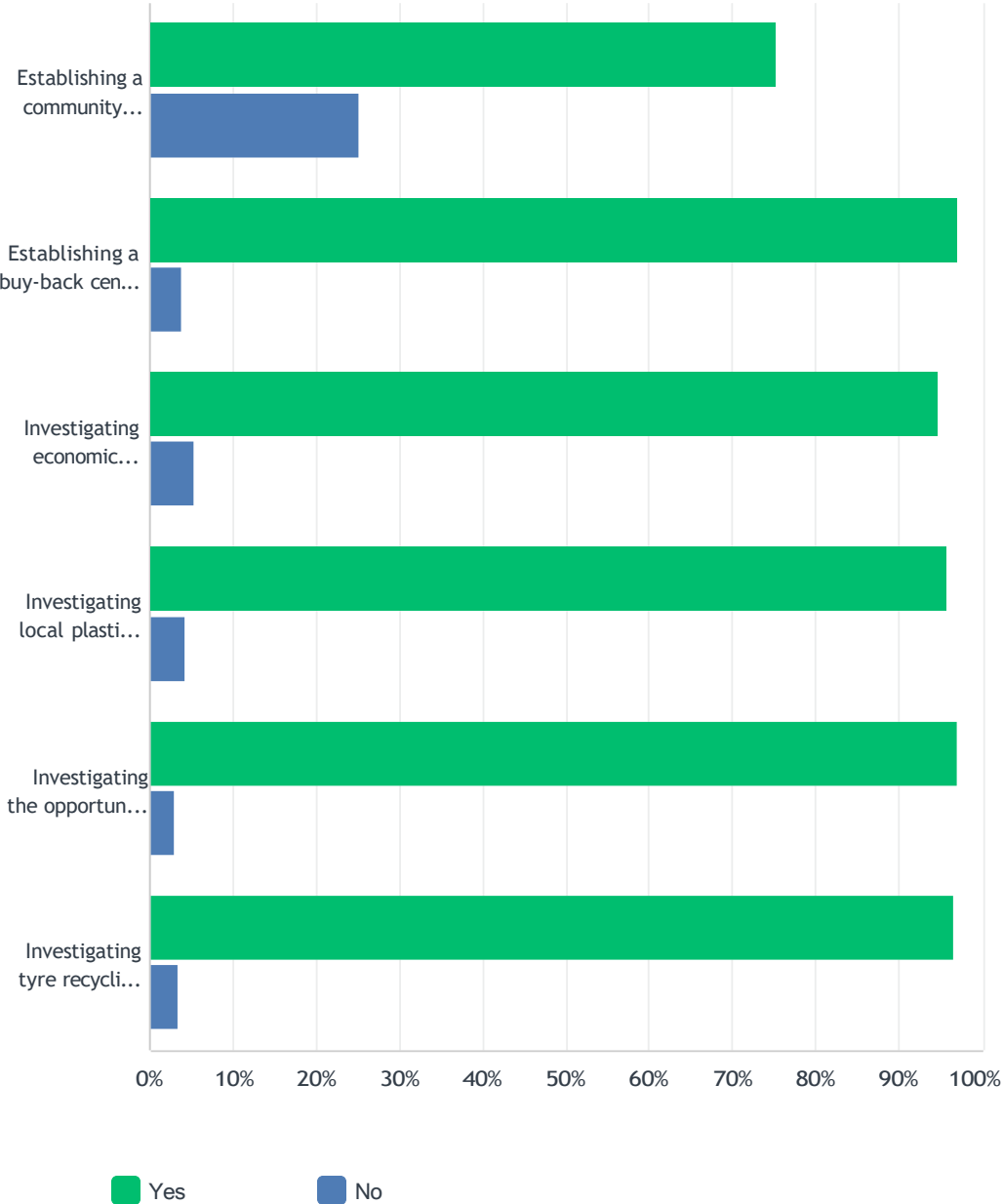


ANSWER CHOICES	RESPONSES	
Very satisfied	32.11%	70
Satisfied	51.38%	112
Neither satisfied nor dissatisfied	11.93%	26
Dissatisfied	4.59%	10
Very dissatisfied	0.00%	0
<b>TOTAL</b>		<b>218</b>



Q10 Council has identified a number of options to reduce waste and keep products, equipment and infrastructure in use for longer. This is to avoid this waste being added to landfill. Do you agree with Council further investigating or implementing the following:

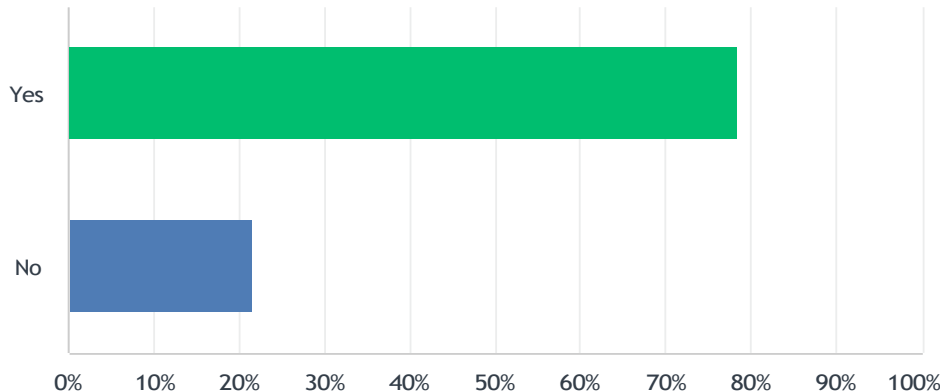
Answered: 232 Skipped: 67



	YES	NO	TOTAL RESPONDENTS
Establishing a community garden at the Narrabri Waste Depot?	75.22% 173	25.22% 58	230
Establishing a buy-back centre to reduce waste and landfill?	96.97% 224	3.90% 9	231
Investigating economic options for utilising E-waste such as electrical and electronics?	94.76% 217	5.24% 12	229
Investigating local plastic, paper and glass processing options?	95.67% 221	4.33% 10	231
Investigating the opportunity to process green waste in Narrabri Shire instead of it being transported and processed in Moree?	96.97% 224	3.03% 7	231
Investigating tyre recycling options?	96.55% 224	3.45% 8	232

# Q11 Are you aware of the community recycling centre in Narrabri?

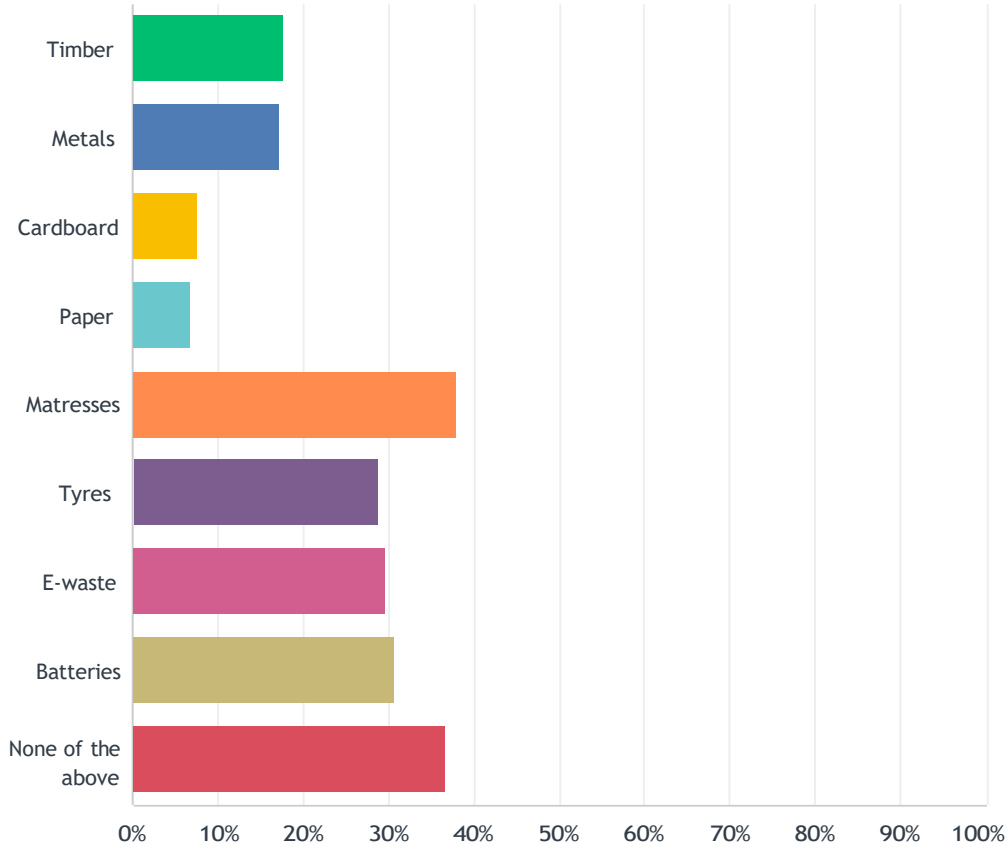
Answered: 232 Skipped: 67



ANSWER CHOICES	RESPONSES	
Yes	78.45%	182
No	21.55%	50
TOTAL		232

Q12 All of the items below can be recycled at the Narrabri Waste Management Facility. Please select all the items you did not know could be recycled there:

Answered: 232 Skipped: 67

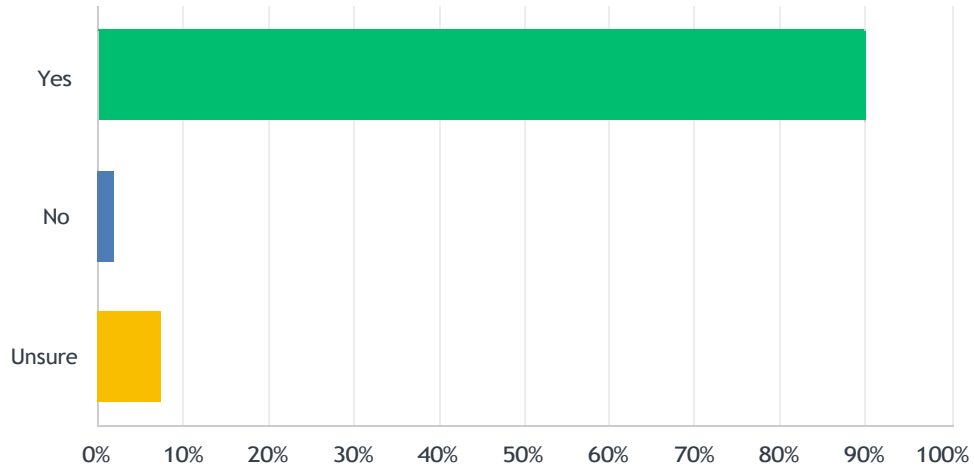


ANSWER CHOICES	RESPONSES	
Timber	17.67%	41
Metals	17.24%	40
Cardboard	7.76%	18
Paper	6.90%	16
Mattresses	37.93%	88
Tyres	28.88%	67
E-waste	29.74%	69
Batteries	30.60%	71
None of the above	36.64%	85

Total Respondents: 232

# Q13 Are you aware of what can and can't go in your recycling bin?

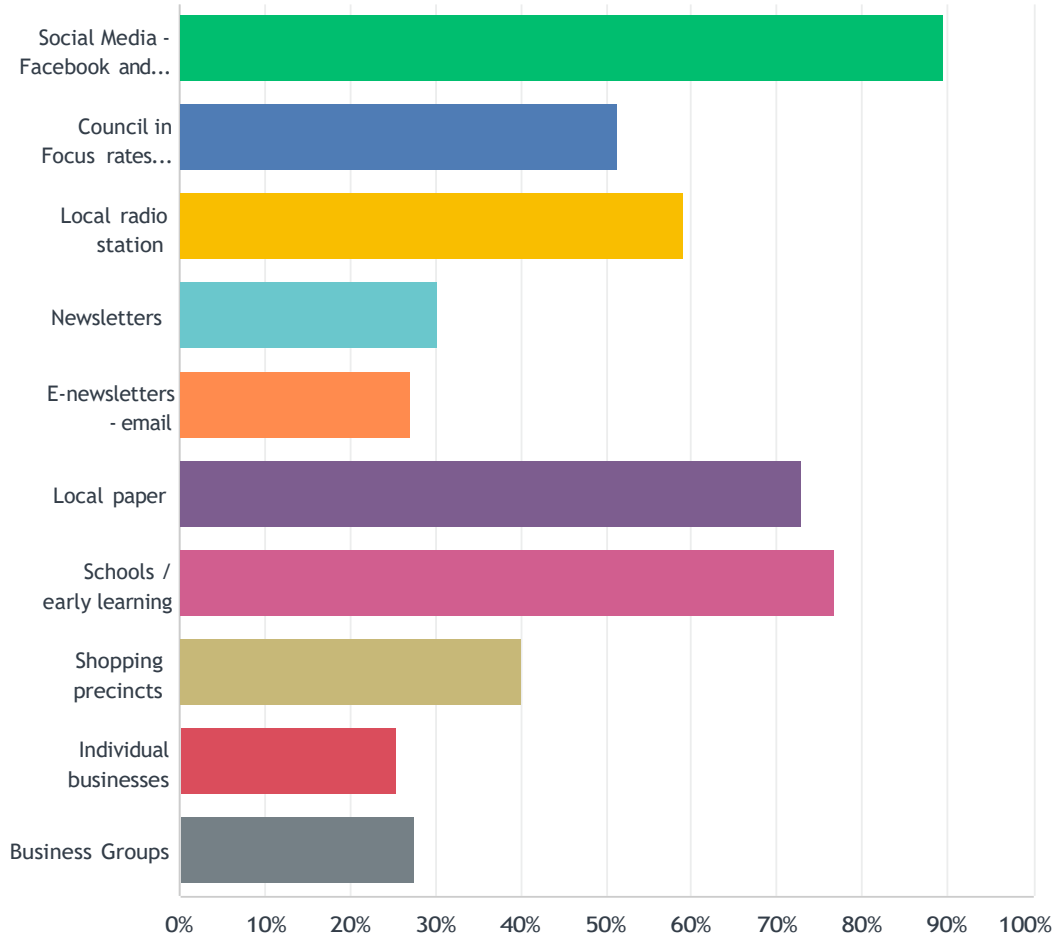
Answered: 232 Skipped: 67



ANSWER CHOICES	RESPONSES	
Yes	90.09%	209
No	2.16%	5
Unsure	7.76%	18
TOTAL		232

# Q14 Where do you think waste education should be targeted and promoted? Please select top 5 only.

Answered: 232 Skipped: 67



ANSWER CHOICES	RESPONSES	
Social Media - Facebook and Instagram	89.66%	208
Council in Focus rates flyer	51.29%	119
Local radio station	59.05%	137
Newsletters	30.17%	70
E-newsletters - email	27.16%	63
Local paper	72.84%	169
Schools / early learning	76.72%	178
Shopping precincts	40.09%	93
Individual businesses	25.43%	59
Business Groups	27.59%	64

Total Respondents: 232

## Q15 Do you have any other waste ideas / issues you wish to share?

Answered: 170 Skipped: 129

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### Narrabri

- Roadside collection further along Kaputar Rd, it is becoming more built up and there is a need for it. Or at least a place to take our bins like the Eula Creek turn off.
- Love the kitchen waste bins, but the green bags seem to disintegrate before all used up (possibly due to the high temps we have?). A more sturdy bag would be better, or being able to just put kitchen waste straight into green bin/wrapped in paper, etc.
- Extend rural waste collection radius will reduce use of smaller tips. Use local recycling services. Set up composting facility at tips or encourage people to do their own to reduce fill - market opportunity if done properly.
- Soft plastic recycling!
- Narrabri needs another return and earn over the Westside of town.
- Kerb side waste bins are often broken not replaced and left by garbage collectors. U r allocated 1 replacement yet there are multiple broken bins annually. Current waste collection company have breakdowns which leads to an inefficient service delivery.
- Garbage drivers need to take more care emptying the bins when placing them down as they are too rough, and the bins are getting broken
- Maybe a roadside collection for rural road.
- It would be handy if there was an option for someone to come and pick up bulk green waste similar to the bulk waste collections that happen twice a year. Also a place where we can take weeds to be incinerated.
- Not that I can think of.
- The red bins are too small for a household with children.
- Community education and motivators would be good. I think as a shire, residents need to be more interested in sustainability
- Soft plastics recycling (e.g. Curby). Rebates for reusable sanitary products and nappies.
- Promote small composting facilities for leftover food scraps for businesses selling food
- Additional recycling bins at no additional cost. Bottle, plastic bottles and cans bins collected by a company from residential addresses and processed through the return and earn and the residents receive 10% of the money received.
- Not at this point I think it's perfectly fine.
- Why aren't we resourcing manufacturers of recycled materials
- I am curious to know if there are any options for recycling for the industrial bins? All waste gets thrown in together, and wondering if there are any plans afoot to address this? Thank you
- I think I have a pretty good idea of what can and cannot be recycled but education around things such as small plastic lids, do items need to be washed out?, do I need to separate lids from bottles? Things like that.
- I have always wondered why skip bin renters aren't made to recycle? Surely this would be a large area of concern, with the amount of skip bins around (and we have one too!)
- Bulky kerbside collection more often
- Empty the bins at the tip on the weekend when most people use them
- Encourage waste into art projects etc
- Narrabri needs more cash n return centres over the west out the tip as well as another one near Main Street
- Weekly collection of recycling to avoid excess recycling being added to general waste bins
- No I'm happy with our service just wish they had something for our plastic that we used to drop at Coles or Woolworths. But understand that change can and will happen.
- Just to thank you for roadside green waste and bulk collection. A must for those without a ute
- As a worker at 'X', Narrabri is recyclable plastics that have foil or metal lids put inside recyclable plastic



which causes contamination. Maybe better educating in schools might reduce

- It would be great to have easier access to recycling points in/around town
- I'd love to receive more information from the council in my letterbox about the community waste recycling facility
- Bigger red bins
- Would like the recycling bin to be collected each week. We hardly ever fill the red bin but could fill the recycling bin each week.
- We need council bin collection past Eulah creek bridge on Kaputar Road and Eulah Creek Road.
- None
- Definitely need more cash n return ones over the west area @ local tip also what is recycled from our town should be at a reduced price to buy back for rate payers like rubber matting reusable items like tin & fencing materials
- More annual council pickups. We pay a significant amount in rates, more than the coast (\$400 as opposed to \$720) and they get more a year.
- The household red bins are not large enough for a large family. We have 2-3 red bins to go out every week. The garbage truck splits all of our red bins too which ruins the bins
- I hear Tamworth Regional Council are dealing with their soft plastics recycling seeing that Redcycle are not operating. Could Narrabri do something similar?
- We need bigger red bins for larger families
- Not at this time
- Let the consumer do the work at the Tip. Go back to having them separate their recyclables into their own kind, ie, hard plastic with hard plastic, cardboard with cardboard. I am not sure why you went away from this.
- Investigate what Tamworth are introducing with the soft plastic recycling.
- Having a shopping space, e.g. a market, where you can go in with your own containers and stuff, in order to reuse storage instead of buying lots of packaged things.
- Money is a motivator so if there is some way to create more return and earn schemes I would encourage it. I have no ideas for you though sorry haha! Maybe a community garden in town with composting at that location? More information and advertising on composting and how to compost at home would be FANTASTIC. If that could be advertised and slowly seep into peoples consciousness and educate people in the future we could have one very progressive little community. Especially because we're a farming community! Most people have no idea that our vegetables contain less nutrients than they used to as does our soil! And it's getting worse. So if we could educate on these facts and encourage composting and gardens at home that would be so good. Kerb side recycling is fantastic but I know most people including myself get very confused about what can and can't be recycled so clearer advertising and maybe specific examples of what can and can't go in the yellow bin would be fantastic. Also, better education that things should be cleaned and that 'wish recycling' so I've heard it called (where you chuck something in the recycling bin hoping it is recyclable but not sure) can ruin a whole batch of recyclables. I remember seeing the TV adds in Coonabarabran which had the people who worked at the recycling depots on the screen showing them working and asking people not to put rotten foods and dangerous objects etc in the recycling bin. I think that's a powerful method and it's important for people to know what happens after it's picked up from out kerb side. When we don't know it's hard to care. Some people still won't care, but it'll help encourage better or more conscious recycling in future if we're educated about the entire process! I've tried to research the entire process and it's hard to find and confusing so for those that don't care they would never know! Maybe adds that each week or a segment on the radio where a specific example is given of what can be recycled, like an empty paint tin, and people can ring up and guess if it can go in the yellow bin, taken to the recycling centre or general rubbish? You could have three items and if someone rings up and guesses all three right they win a why leave town voucher for 20 bucks or something? Or a TV ad or Facebook post or ad in the paper, or all 3! Which gives a specific example of what can go in the yellow bin. Specific as in the actual product, not the type of plastic. I've also heard of a company in Vancouver that has started worm farming on a large scale. That would be cool. The compost from worms and the worm juice/wee they produce is gold and it could be sold as a way to earn some money back to further put in recycling or advertising or the prizes for the radio segment. Advertise the recycling centre more as well I think. Or have smaller drop off stations in town for the small things like batteries and light globes to make it easier for people to recycle rather than driving all the way to the tip if they're on the other side of town.
- For the waste companies picking up skip bins to not dump segregated bins all in the one truck when they pick up. This is done at my employment residence.

- There should be a kerbside bulk waste cleanup before and after Christmas. Also, more than twice a year as situations of residents change. Families move in and out of or within the town often. Some don't have the resources to even just get to the "tip". In a nutshell, it cleans up the town and hopefully people's lives and minds.
- If we process three shire councils Kerbside where does the waste end up
- Houses should be provided with 2 Green bins as not all green waste will fit into the 1 bin
- Use green waste to produce compost for home gardeners.
- A trip to Coffs Harbour facility would be a great start. They have an excellent recycling facility there
- Council investigation of a soft plastic recycling facility, as Redcycle no longer offer the option. Looking into an E-waste collection site in the CBD, for example in conjunction with an electronics business such as Harvey IT. Reevaluating the way curb side collection bins are utilised, would be more beneficial to separate out cardboard/paper from plastic/tin/glass like it was in the past.
- Action should be taken on People who treat their recycling bin as a general waste bin and dump stuff. This contaminates other recyclable products. People who sort these products in recycling plant should not be dealing with decayed food and animal parts
- two ways, get locals from all demographics and have them holding up different items ,with a yes /no and which bin , use that lovely big screen up on info centre once fixed make it a slight comedy/info style and secondly large sticker fo the back of the bin that you can look at all day,like a wrap. and wonder when your bins ever going to be collected
- I agree we should be recycling weather it at the shire facilities or challenge but I don't want the people at challenge to be out of work. The shire needs to consider these people when making decisions

## Wee Waa

- Another service to recycle bottles that in town not out of town.
- Obviously, this is aimed more for Narrabri as the last questions were in regards to the Narrabri facilities. But we really need to bring back the bigger red bin we recycle properly in our hour and take our cans and bottles to return and earn but our red bin is still not sufficient for a family of 6. Or give the option of a second red bin. All our bins have some form of damage due to the way they are handled by the garbage truck. I feel that if the drivers have the ability to issue stickers to people not using the bins correctly then they have the ability to make note of the bins to be replaced.
- Where my sister lives the tip take green waste and make it into compost and sell it \$10 a trailer load money for council
- Maybe a twice a year bulky waste pick up instead of once
- Something based in communities outside of narrabri so when it floods or another issue arises those communities aren't affected
- Armidale city has a fantastic recycling facility that should be implemented to narrabri
- Wee waa garbage tip to take more items like bricks and concrete so we don't have to travel to narrabri
- Red bin isn't big enough
- Green waste turned into suitable garden mulch. Allowing to rescue and reuse items from going into land fill.
- I am aware that some councils offer a rebate to households for using cloth nappies. Nappies take an incredible amount of time to break down in landfill and I think it would be great if the use of cloth nappies could be incentivised.
- Earn and return in wee Waa,
- Curb side pickup for bulk waste is a good idea and keeps the community happy.
- Soft plastics. It would be excellent if we could recycle those curbside.
- No thanks
- Add glass and plastic return and earn recycling at Wee Waa tip Add recycling 'shop' at Narrabri (see Orange recycling centre for example). Utilise compostable waste to create compost and incorporate in community education - refer The Living Classroom at Bingara - can work in with local education, interest groups, community garden, disabilities and businesses
- Bigger red bins for residential use, gutters drains to be cleaned regularly. Holes along gutters to be filled with concrete
- Why do you only take cardboard at Wee Waa & not other types of recycling

- Lately the waste contractor in Wee Waa is hit and miss. Some bins are collected and others aren't
- Narrabri shire is bigger than just narrabri, expand your focus. Rubbish removal needs to be consistent & reliable, even during flooding - alternatives need to be provided as we still pay for a service that we don't receive. I feel that narrabri shire don't care what happens with curb side collection because they outsource it. It is still the shires responsibility and they need to treat it as such. During summer fortnightly collection of green bins is not enough, it needs to be weekly.
- Longer opening hours during the week at wee waa and all day Saturday and Sunday for people doing yard work
- It has become very difficult at Wee Waa to deal with timber packaging at a business level. we can't take the bulk of the packaging to WW tip due to restrictions and fees (nails etc) . We can't burn the timber for many months due to over zealous rolling fire bans. It is expensive to skip bin or transport to Narrabri tip. Our packaging - light timber pallets, crates etc is all HT (heat treated) and has been for years so burning is not issue re chemical treated timber. Council could consider a High Temp or fan assisted smokeless fire system for this issue .

### **Gwabegar**

- Power to Gwabegar tip with return and earn machines
- You will recycle more if you do not charge people to do so. If injury is a concern, make people sign a waiver. Dumps should also have the bottle and can stations where we can recycle and be paid to do so. Milk bottles need to be melted down and reused and the lids from bottles can also be melted down and make things out of. Waste as art competitions would be a great idea to get more people and children into recycling, I won the waste as art competition yrs ago in Newcastle and was very inspiring.

### **Baan Baa**

- Encourage companies to limit or reduce the packaging surrounding goods.

### **Maules Creek**

- Hope to see more recycling stations soon
- Make recycling facilities (return and earn like) available in out of town areas.
- To be cost effective

### **Boggabri**

- Small bins for older residents that don't have much rubbish.
- To use the tip out of hours, residents who own a home in Narrabri Shire should be given a card that provides entry into the tips. And rewards system when used so many times.
- Would be nice to have bins empty instead of watching truck drive straight past yellow bin like last Monday. Have put it out again this week incase you decide to empty this week.
- I believe a community garden in Boggabri town would be more beneficial than one at the waste facility. I've often thought it would be a great idea & I would happily volunteer time to help as well as donate rumen dung for making natural fertilisers.
- Please fix the Boggabri tip
- Would love to get the can/bottle recycling machine in town. I think it would get great use in Boggabri
- With the increase of solar panels going up, and with the life span only being 10-15 years. I think it would be great if Narrabri put the infrastructure in to be able to recycle solar panels. Other parts of the world are apparently starting this and I cannot find anywhere in Australia that is, so it is potentially an untapped market nationally.
- Larger recycling bins and waste bins at no extra cost to rate payers
- The condition of the road to the Boggabri tip must be acted on. General public in private vehicles have often been unable to access the services their rates pay for due to the condition of the road. It's a matter of time before somebody gets bogged on that road
- Opportunity to have recycling collected every week
- Make a list of what can/can not go in each bin into either stickers for each bin or a fridge magnet
- White goods

**Bellata**

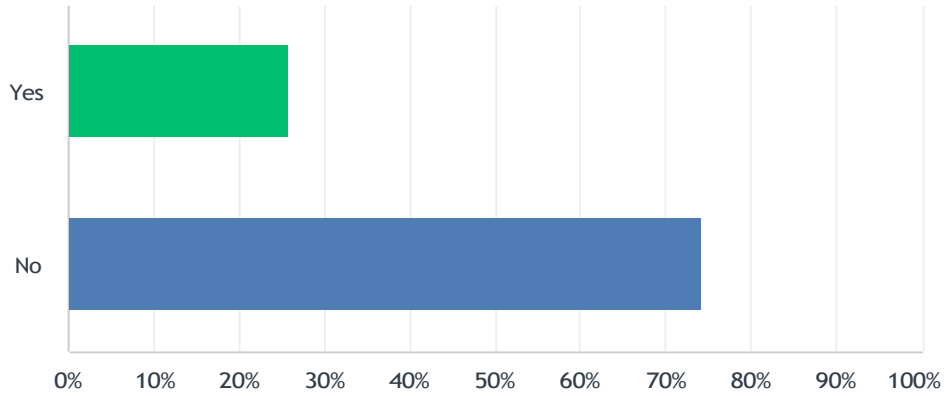
- No
- Curb side pickup for bulk waste is a good idea and keeps the community happy.

**Edgeroi**

- Curb side pickup for bulk waste.

# Q16 Would you like to be contacted regarding your responses or be provided a copy of the Draft Waste Management Strategy once it is placed on public exhibition?

Answered: 232 Skipped: 67



ANSWER CHOICES	RESPONSES	
Yes	25.86%	60
No	74.14%	172
TOTAL		232
	78.18%	43

## Q17 Winners of the “Why Leave Town” gift vouchers.

Congratulations to Nicole Rixon and Veronica Welsh, the winners of the \$100 ‘Why Leave Town’ voucher prizes. We would like to express our appreciation to everyone who took part in the survey.

# Acknowledgments

- Report produced by Project Strategist Cate McMahon
- Waste Survey distributed across Narrabri Shire Council Facebook Page (<https://www.facebook.com/narrabrishire/>) The Courier newspaper, and another digital mediums (i.e. radio)
- Over 290 responses collected from the community
- Survey host <https://www.surveymonkey.com/>
- Two “Why Leave Town” gift vouchers given as prizes to 2 survey responders on behalf on NSC